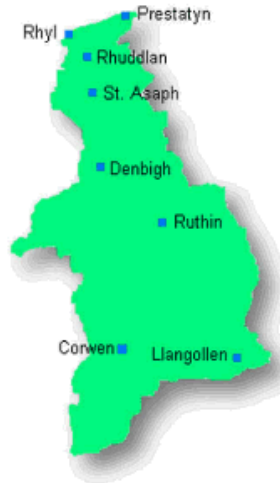




# Supporting People

## Directory of Services

### 2010



## Introduction

The Supporting People Services Directory is available free of charge to individuals and agencies, if you have not previously received the directory you can order initial copies or report an error or omission by contacting:

Supporting People Team  
Denbighshire County Council  
Russell House  
Churton Road  
Rhyl  
LL18 3DP

Telephone: 01824 712301  
Fax: 01824 712308  
E- Mail: [Katie.newe@denbighshire.gov.uk](mailto:Katie.newe@denbighshire.gov.uk)

If you have any questions about this booklet or any other aspects of Supporting People, then please contact us.

### What is the service Directory and who is it for?

The service Directory has been set up so that you can access the information about services easily. It contains information about the service, the type of support provided and information on the referral route.

If you have any queries regarding referrals to any of these Supporting People Services, you can either contact the provider as listed or alternatively you can contact the Supporting People Housing Co-ordinator.

Telephone: 01824 706450  
E-mail: [Catherine.owen-gant@denbighshire.gov.uk](mailto:Catherine.owen-gant@denbighshire.gov.uk)

# Supporting People Directory of Services

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<b>Domestic Abuse</b>	
<b>Project Name</b>	<b>BAWSO</b>
<b>Type of service</b>	Floating Support
<b>Service Provider</b>	BAWSO
<b>Location</b>	Cross Boundary (Denbighshire, Wrexham & Flintshire)
<b>Description</b>	The service is designed as time limited support to people/ families who have a housing support need in relation to domestic abuse to live within their own communities and maintain their own tenancies. The project is for people from a BME background who feel they are not able to access mainstream domestic abuse services. This is a cross boundary service and operates across Denbighshire, Wrexham and Flintshire.
<b>No. of units</b>	5 – 10 across the three authorities
<b>Referral route</b>	There is no restriction on referrals. The expectation is that BAWSO would reach people from BME communities as far as possible within each local authority area. People who have no recourse for public funds are not eligible for this service. Referrals can be made to BAWSO or via the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	Wanjiku Mbugua 33 Grosvenor Road WREXHAM LL11 1BT 01978 355818 <a href="mailto:wanjiku@bawso.org.uk">wanjiku@bawso.org.uk</a>

<b>Domestic Abuse</b>	
<b>Project Name</b>	<b>Glyndwr Women's Aid</b>
<b>Type of service</b>	Refuge and Floating Support
<b>Service Provider</b>	Glyndwr Women's Aid
<b>Location</b>	South Denbighshire
<b>Description</b>	To provide refuge to women and their children who are experiencing physical, mental, emotional, financial or sexual abuse. Provide emotional and practical support and encourage clients to determine their own futures; supporting them in choices to determine their future, whether starting a new life in South Denbighshire or returning to their previous home. To offer information and help to any woman whether resident in the refuge or in the community.
<b>No. of units</b>	Refuge x 5 – comprising accommodation for 5 females and up to 18 children (maximum) Floating support x 9 + 1 supported housing
<b>Referral route</b>	Direct access, self referral or any professional / statutory organisation and via the Denbighshire County Council Supporting People Housing Coordinator.
<b>Contact</b>	Glyndwr Women's Aid 12-14 Hall Square DENBIGH LL16 3NU Tel: 01745 814494 (24hr helpline) E-mail: <a href="mailto:glyndwrwomensaid@tiscali.co.uk">glyndwrwomensaid@tiscali.co.uk</a> Website: <a href="http://www.welshwomensaid.org">www.welshwomensaid.org</a>
<b>Additional information</b>	Shared kitchen and bathroom, outside play area.

## Domestic Abuse

<b>Project Name</b>	<b>Families and Domestic Violence (Both Genders)</b>
<b>Type of service</b>	Floating Support
<b>Service Provider</b>	Hafan Cymru
<b>Location</b>	Denbighshire
<b>Description</b>	<p>A floating support project for vulnerable single people and couples with dependent children, who are resident in Denbighshire who have domestic violence related support needs. These people will be identified as needing support in a number of areas to enable them to manage their tenancy independently.</p> <p>Support will be time limited and it is expected that individuals will move on to live independently in the community or onto another community based project with lower level support.</p>
<b>No. of units</b>	15-30
<b>Referral route</b>	Referrals will be accepted from a range of agencies including the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	<p>Hafan Cymru          Morfa Hall          Church Street          Rhyl, LL18 3AA          Tel: 01745 366524</p>

## Domestic Abuse

<b>Project Name</b>	<b>North Denbighshire Domestic Abuse Service</b>
<b>Type of service</b>	Refuge, Supported Housing. Floating support and Drop-in service also available.
<b>Service Provider</b>	North Denbighshire Domestic Abuse Service
<b>Location</b>	Rhyl and surrounding areas
<b>Description</b>	<p>To provide temporary refuge to people and their children who are experiencing physical, mental, emotional or sexual abuse.</p> <p>Provide emotional and practical support and encourage clients to determine their own futures and support them in their choices whether starting a new life or returning home. To offer information and help to anyone whether resident in the refuge or not.</p>
<b>No. of units</b>	<p>4 Units in Refuge – comprising accommodation for 4 females and up to 13 children.</p> <p>1 Move on house (includes floating support).</p> <p>2 dispersed refuge units – self contained accommodation in the community – for people who cannot access communal refuge including male victims of domestic abuse.</p>
<b>Referral route</b>	Direct access, self referral or any professional / statutory organisation including DCC Supporting People Housing Co-ordinator.
<b>Contact</b>	<p>North Denbighshire Domestic Abuse Service            26b Wellington Road            RHYL            LL18 1BN            Office open Monday – Thursday 9am-3.30pm            Office closed on Fridays telephone service available</p> <p>Tel: 01745 337104 (24hr helpline) Fax: 01745 345444            E-mail: <a href="mailto:nddas@btconnect.com">nddas@btconnect.com</a></p>

## Learning Disabilities

<b>Project Name</b>	<b>Keyring Rhyl &amp; Denbigh</b>
<b>Type of service</b>	Low level housing related support
<b>Service Provider</b>	Keyring
<b>Location</b>	Rhyl & Denbigh
<b>Description</b>	<p>A self supporting network of 9 tenants who have a mild degree of Learning Disability and/or are socially vulnerable, from the age of 16+. The tenants live within a 10 minute walking distance of each other and a Community Living worker who also has a tenancy within the network and provides up to 12 hours per week support to the Network members.</p> <p>The network provides support to individuals, enabling them to develop and increase their independent living skills, to ensure their social inclusion and to assist in accessing suitable accommodation, set up home and maintain a tenancy.</p>
<b>No. of units</b>	Rhyl 9 Denbigh 9
<b>Referral route</b>	Social Services, Statutory and Voluntary Agencies, Prison & Probation Services, Health Service, Housing Services and the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	<p>Gaenor Watts Keyring Living Support Networks Ltd PO Box 2172 LL13 0WH Tel: 01978 711947 Mobile: 07976854831 gaenor.watts@keyring.org <a href="http://www.keyring.org.uk">www.keyring.org.uk</a></p>

## Mental Health

<b>Project Name</b>	<b>ACTS – Acute Care Tenancy Support</b>
<b>Type of service</b>	High level Floating Support
<b>Service Provider</b>	Hafal
<b>Location</b>	Across Denbighshire
<b>Description</b>	A floating support project for individuals who have mental health support needs and high level housing related support needs. The project will provide intensive housing related support to 10 - 18 individuals to facilitate discharge from the Ablett Unit/ Tan Y Castell and assist service users to set up home and develop life skills to live independently in the community. The project also supports people presenting at day centre's (including those who may not presently be engaging with those services) who are at risk of losing their accommodation as a preventative service.
<b>No. of units</b>	10-18
<b>Referral route</b>	Referrals will be accepted from Community Mental Health Teams and other statutory and voluntary agencies via the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	Caroline Jones <a href="mailto:Denbighshire@hafal.org.uk">Denbighshire@hafal.org.uk</a> Office - 01745 443050 Mobile - 07973270836

## Mental Health

<b>Project Name</b>	<b>Vale of Clwyd MIND</b>
<b>Type of service</b>	Floating Support
<b>Service Provider</b>	Vale of Clwyd MIND
<b>Location</b>	Denbighshire
<b>Description</b>	<p>This is a floating support project for people who have diagnosed enduring mental health needs, are engaged with secondary mental health services and have low level housing related support needs.</p> <p>The project will deliver time limited floating support to a minimum of 5 and a maximum of 21 service users in the community.</p> <p>In addition, the project will maintain frequent regular contact with a maximum of 19 service users who are living in specific Vale of Clwyd Mind accommodation in Rhyl.</p> <p>Where service users other than those living in the specified Vale of Clwyd Mind accommodation are identified as having ongoing housing support needs which persist following the completion of an initial support plan (i.e. at the end of a time limited floating support service), these needs will be reported to the Denbighshire County Council Supporting People Coordinator. Wherever possible, another ongoing support service will be arranged to meet these service users' needs. Where this does not prove possible within a reasonable time, and where the DCC SP Coordinator (in consultation with the relevant case-holding mental health professional) agrees that such services are required, appropriate and in the interests of the service user, support will be provided in the manner outlined above until an alternative support service is available, i.e. regular contact will be maintained and floating support delivered on a crisis intervention basis.</p>

<b>No. of units</b>	24-40
<b>Referral route</b>	Referrals will be accepted from Community Mental Health Teams, other Denbighshire Supporting People funded specialist mental health services and other statutory and voluntary agencies both directly and via the Denbighshire County Council Supporting People Coordinator. This will include referrals for support services to be provided in the specified Vale of Clwyd Mind accommodation in Rhyl where vacancies have arisen in the specified accommodation.
<b>Contact</b>	Vale of Clwyd Mind Phillip Williams Y Gelli 61Vale Street Denbighshire LL16 3AP Tel: 01745 813558 E-mail: <a href="mailto:philip.williams1@btconnect.com">philip.williams1@btconnect.com</a>

## Mental Health

<b>Project Name</b>	<b>Tai Clwyd Mental Health Supported Housing</b>
<b>Type of service</b>	High Level and Low Level Support Service for people with mental health issues, providing housing support to help maintain tenancies successfully
<b>Service Provider</b>	Cymdeithas Tai Clwyd
<b>Location</b>	South Denbighshire
<b>Description</b>	Housing support provided to people with mental health issues. Initially a higher level of support is provided for 7 tenants. A further 4 low level support spaces are made available for those who are ready to receive lower level of support. Support provided for benefit signposting, rent advice, bill payments, and debt advice signposting and tenancy issues.
<b>No. of units</b>	7 and 4
<b>Referral route</b>	Via Tîm Dyffryn Clwyd.
<b>Contact</b>	<p>Sian Ellis  Senior Supported Housing Officer  Cymdeithas Tai Clwyd  54 Stryd y Dyffryn  Dinbych  LL16 3BW  <a href="mailto:sian.ellis@taiclwyd.com">sian.ellis@taiclwyd.com</a></p> <p>Tel: 0845 230 3140</p>

## Mental Health

<b>Project Name</b>	<b>ABBA</b>
<b>Type of service</b>	Time Limited Floating Support Project
<b>Service Provider</b>	Cymryd Rhan
<b>Location</b>	Dee valley in South Denbighshire, covering Llangollen & Corwen through to Llandrillo and Denbigh and Ruthin.
<b>Description</b>	To support vulnerable people over the age of 65 years, to maintain as much of their independence as possible. To provide a time limited intervention, anticipated to be no more than 12 months, to maximise skills to live independently. To avoid dependence and delay the need for formal Community Care Services within the community. To avoid debt and the elements of a chaotic lifestyle and to minimise crises within the community, caused by financial problems that have been exacerbated by mental health problems. To provide stability for that individual.
<b>No. of units</b>	20-30
<b>Referral route</b>	Open referral route and Through the Older People's Team or via the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	Carys Jones, <a href="mailto:carys.jones@cymryd-rhan.org">carys.jones@cymryd-rhan.org</a>

<b>Mental Health</b>	
<b>Project Name</b>	<b>High Intensity Mental Health Project</b>
<b>Type of service</b>	Floating Support
<b>Service Provider</b>	Making Space
<b>Location</b>	Denbighshire
<b>Description</b>	A floating support project for people with mental health problems who currently live in Denbighshire and are either homeless or threatened with homelessness. These people will have been identified as needing support in a number of areas to enable them to manage their tenancy independently. Support will be time limited and it is expected that individuals will move on to live independently in the community or onto a community based project with lower level support.
<b>No. of units</b>	7
<b>Referral route</b>	Referrals will be accepted from Denbighshire County Council Homeless Department and the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	Claire Sheppeck Tel: 01745 339 615 Mob:07595 271 554 <a href="mailto:claire.sheppeck@makingspace.co.uk">claire.sheppeck@makingspace.co.uk</a>

## Mental Health

<b>Project Name</b>	<b>Mental Health Single Sex Environment</b>
<b>Type of service</b>	Floating Support*
<b>Service Provider</b>	Hafan Cymru
<b>Location</b>	Denbighshire
<b>Description</b>	A floating support* project for vulnerable single females with no dependent children who are resident in Denbighshire and who have mental health related support needs. These people will have been identified as needing support in a number of areas to enable them to manage their tenancy independently. Support will be time limited and it is expected that individuals will move on to live independently in the community or onto another community based project with lower level support.
<b>No. of units</b>	4
<b>Referral route</b>	Referrals will be accepted from a range of agencies including the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	Hafan Cymru Morfa Hall Church Street Rhyl, LL18 3AA Tel: 01745 366524
<b>Additional information</b>	* This project is intended to provide support in a single sex supported housing environment and will be delivered as floating support until suitable accommodation is available.

<b>Substance Misuse</b>	
<b>Project Name</b>	<b>Denbighshire Doorstop</b>
<b>Type of service</b>	Supported Accommodation and Floating Support for single people or couples with no dependants.
<b>Service Provider</b>	CAIS
<b>Location</b>	Across Denbighshire
<b>Description</b>	A supported accommodation and floating support service for people of both genders who are resident in Denbighshire and have alcohol or substance misuse related support needs. The allocation of the 3 units of accommodation will be prioritised according to service user's immediate housing need.
<b>No. of units</b>	3 Supported Housing 3 Floating Support
<b>Referral route</b>	Referrals will be accepted from the Community Drug and Alcohol Service as well as a range of statutory and voluntary agencies with the agreement of the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	CAIS, The Dawn Centre 35 -37 Princes Drive Colwyn Bay LL29 8PD Tel: 01492 523690
<b>Additional information</b>	Service users will be stable and either in treatment or recently released from Prison and engaged in relapse prevention work with the Community Drug and Alcohol Service (CDAS), at the time of referral to the scheme. The service user should be post detoxification or stable on a prescription medication. The project's intent is to stabilise service users in a drug and alcohol free environment in their own tenancy.

## Substance Misuse

<b>Project Name</b>	<b>Alcohol Misuse Floating Support (OFA)</b>
<b>Type of service</b>	Floating Support Service
<b>Service Provider</b>	CAIS
<b>Location</b>	Across Denbighshire
<b>Description</b>	A floating support project for vulnerable single people and couples over 25 with no dependent children, who are resident in Denbighshire and who have alcohol related support needs. These people will have been identified as needing support in a number of areas to enable them to manage their tenancy independently. Staff will additionally provide a 24 hour on-call service.
<b>No. of units</b>	8-14
<b>Referral route</b>	Referrals will be accepted from a range of agencies to be specified/agreed by the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	CAIS, The Dawn Centre 35 -37 Princes Drive Colwyn Bay LL29 8PD Tel: 01492 523690

## Substance Misuse

<b>Project Name</b>	Substance Misuse Housing Related Floating Support
<b>Type of service</b>	Floating Support for single people or couples with no dependants (both genders aged 25+) suffering from alcohol and/or drug dependency.
<b>Service Provider</b>	CAIS
<b>Location</b>	Across Denbighshire
<b>Description</b>	<p>To provide floating support to individuals to assist them to access suitable accommodation and maintain a tenancy. To provide responsive support at times determined by service user need, extending to out of hours provision over seven days.</p> <p>To provide housing related support and services and address other needs/issues to enable people to develop day to day living skills for independent living.</p>
<b>No. of units</b>	9-17
<b>Referral route</b>	Referrals will be accepted from a range of agencies including the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	<p>CAIS, The Dawn Centre            35 -37 Princes Drive            Colwyn Bay            LL29 8PD            Tel : 01492 523690</p>
<b>Additional information</b>	Floating Support for single people or couples with no dependants (both genders aged 25+) suffering from alcohol and/or drug dependency.

## Substance Misuse

<b>Project Name</b>	<b>Move On</b>
<b>Type of service</b>	Supported Housing for single people or couples with no dependants
<b>Service Provider</b>	CAIS
<b>Location</b>	Denbighshire
<b>Description</b>	<p>Supported housing to provide service users with support in their own homes and assist them to move on. To contribute to reducing instability and contributing to a higher success rate with treatment and reducing the likelihood of relapse.</p> <p>To provide responsive support at times determined by service user need, extending to out of hours provision over seven days</p> <p>To provide housing related support and services and address other needs/issues to enable people to develop day to day living skills for independent living.</p>
<b>No. of units</b>	5 high level
<b>Referral route</b>	Referrals will be accepted from a range of agencies including the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	<p>CAIS, The Dawn Centre            35 -37 Princes Drive            Colwyn Bay            LL29 8PD            Tel : 01492 523690</p>

## Substance Misuse (dual diagnosis)

<b>Project Name</b>	<b>Community Drug and Alcohol Social Support Service</b>
<b>Type of service</b>	Floating Support
<b>Service Provider</b>	CAIS
<b>Location</b>	Denbighshire
<b>Description</b>	<p>This is a floating support project for people with complex needs related to substance misuse, including dual diagnosis, who are resident in Denbighshire. Support will be time limited and it is expected that individuals will move to live independently in the community or onto another community based project with lower level support.</p> <p>All Service Users will be homeless or at risk of becoming homeless and will have been identified as needing support in a number of areas to enable them to manage their tenancy independently.</p>
<b>No. of units</b>	8-14
<b>Referral route</b>	Referrals will be accepted from statutory and voluntary agencies including the Denbighshire County Council Supporting People Coordinator and Community Drug and Alcohol Team.
<b>Contact</b>	<p>Cais, The Dawn Centre  35-37 Princes Drive  Colwyn Bay  LL29 8PD  Tel: 01492 523690</p>

## Young People

<b>Young People</b>	
<b>Project Name</b>	<b>Rhyl Young Women's Project</b>
<b>Type of service</b>	Supported Housing
<b>Service Provider</b>	Hafan Cymru
<b>Location</b>	Rhyl
<b>Description</b>	<p>6 self-contained flats providing temporary support to vulnerable young women age 16-25, some of whom will be pregnant or already young mothers with babies.</p> <p>The project provides a holistic task centred package of support that identifies the practical and emotional needs of the young women. The aim is to provide safe and secure housing with a structured support package to enable the young women to identify and work through their practical, emotional and psychological needs.</p>
<b>No. of units</b>	6
<b>Referral route</b>	<p>Via referring agencies e.g. Social Services, Housing, Rents, Probation, Mental Health, Drug &amp; Alcohol, Women's Aid and the Denbighshire County Council Supporting People Coordinator.</p> <p>Self referrals are also accepted.</p>
<b>Contact</b>	<p>Hafan Cymru Morfa Hall Church Street Rhyl, LL18 3AA Tel: 01745 366524</p>
<b>Additional information</b>	<p>On receiving a completed application, the young woman concerned is interviewed and should she be a suitable candidate, will be placed on a waiting list. If it is not possible to accommodate her, the private sector worker may be able to provide support in looking for accommodation and addressing her needs.</p>

## Young People

<b>Project Name</b>	Y Dyfodol
<b>Type of service</b>	Supported Housing & Floating Support for young people aged 16-25 both genders.
<b>Service Provider</b>	Clwyd Alyn Housing Association
<b>Location</b>	Rhyl
<b>Description</b>	The project provides a range of safe & secure accommodation to vulnerable young single people with the aim of enabling and motivating individuals to take control of their lives and achieve independence. To assist in equipping service users with the skills and knowledge required to deal with day to day problems and issues associated with living independently. To assist the young person to move forward by obtaining the support of voluntary and statutory agencies at the invitation of the client, in the support and planning process.
<b>No. of units</b>	Two 24 hour staffed schemes providing a total of 16 bed spaces ( 4 at Russell Road and 12 at Crescent Court)  Outreach properties comprising of: two shared houses providing 2 bed spaces each. 6 single person flats in central Rhyl 7 single person flats in Bruton Park Rhyl  Floating support to young people in their own tenancies on exit of project
<b>Referral route</b>	DCC Housing Department / Homeless officers, Social Services, Youth Offending Team, Probation Service, the Denbighshire County Council Supporting People Coordinator and various other statutory and voluntary agencies and self referrals.
<b>Contact</b>	Y Dyfodol 22 Russell Road RHYL, LL18 3DD <span style="float: right;">Tel: 01745 338885</span>  Y Dyfodol Crescent Court Crescent Road Rhyl, LL18 1TL <span style="float: right;">Tel: 01745 345291</span>

## Young People

<b>Project Name</b>	<b>Symud Ymlaen</b>
<b>Type of service</b>	Supported housing for young people aged 16-25 both genders.
<b>Service Provider</b>	NACRO Cymru
<b>Location</b>	South Denbighshire
<b>Description</b>	This project is for young people, both male & female aged 16 to 25 who may have a range of support needs. The aim is to provide temporary supported accommodation and enable the client to develop the day to day skills necessary for independent living. This may include enabling a client to resettle into the community following periods of homelessness or insecure/inappropriate accommodation or assisting in preventing clients from committing a first offence or re-offending. It may also be helping to prevent a client getting into cycles of homelessness, drug or alcohol abuse and residence in institutions.
<b>No. of units</b>	6
<b>Referral route</b>	Referrals will be from Denbighshire Social Services, Children's Services, Housing Service, Denbighshire County Council Supporting People Coordinator, Nacro, Probation, YOT, voluntary agencies and self referral
<b>Contact</b>	Edwina Charlton Nacro Cymru 8a Bodfor Street RHYL LL18 1AU  Tel: 01745 331586 Fax 01745 354550  Email: <a href="mailto:edwina.charlton@nacro.org.uk">edwina.charlton@nacro.org.uk</a>

## Young People

<b>Project Name</b>	<b>Tai Clwyd 5</b>
<b>Type of service</b>	Housing Support to young single homeless persons (16 -25)
<b>Service Provider</b>	Cymdeithas Tai Clwyd
<b>Location</b>	Denbighshire
<b>Description</b>	Housing Support provided to the client group to help them live independently and develop life skills in their new home. Support includes help with benefit signposting, rent advice, bill payments, financial budgeting, debt advice signposting and tenancy issues.
<b>No. of units</b>	5
<b>Referral route</b>	Denbighshire Social Services, Housing Department at Denbighshire, self referrals, Denbighshire County Council Supporting People Coordinator Denbigh Youth Project other support agencies.
<b>Contact</b>	<b>Sian Ellis</b> <b>Senior Supported Housing Officer</b> <b>Cymdeithas Tai Clwyd</b> <b>54 Stryd y Dyffryn</b> <b>Dinbych</b> <b>LL16 3BW</b> <b>sian.ellis@taiclwyd.com</b> <b>0845 230 3140</b>

## Young People

<b>Project Name</b>	<b>Denbighshire Supported Lodgings</b>
<b>Type of service</b>	Supported Housing
<b>Service Provider</b>	Local Solutions
<b>Location</b>	Denbighshire
<b>Description</b>	<p>A supported accommodation service for vulnerable single young people (both genders) between ages of 16 and 21 years with not dependent children and who are resident in Denbighshire. These young people will have been identified as needing support in a number of areas to enable them to manage their tenancy independently. Support will be time limited and it is expected that individuals will move on to live independently in the community or onto another community based project with lower level support.</p> <p>Recruited, trained and supported householders will offer room in their house and a level of support to enable the service user to develop independent living skills.</p> <p>The project will provide intensive, flexible support split between a key worker employed by the support provider and recruited householder.</p>
<b>No. of units</b>	8
<b>Referral route</b>	Referrals will be accepted from a range of agencies in Denbighshire, including Social Services, Education Services and Youth Services, as well as the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	<p>Rob Taylor  Eirianfa  Factory Place  Denbigh, LL16 3TS  01745 821471  <a href="mailto:rtaylor@localsolutions.org.uk">rtaylor@localsolutions.org.uk</a> or <a href="mailto:dsl@localsolutions.org.uk">dsl@localsolutions.org.uk</a></p>

## Young People

<b>Project Name</b>	<b>Young Single People Under 25</b>
<b>Type of service</b>	Floating Support
<b>Service Provider</b>	Hafan Cymru
<b>Location</b>	Denbighshire
<b>Description</b>	A floating support project for vulnerable single people and couples aged under 25, with no dependent children, who are resident in Denbighshire. These people will have been identified as needing support in a number of areas to enable them to manage their tenancy independently. Support will be time limited and it is expected that individuals will move on to live independently in the community or onto another community based project with lower level support.
<b>No. of units</b>	5-10
<b>Referral route</b>	Referrals will be accepted from a range of agencies including the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	Hafan Cymru Morfa Hall Church Street Rhyl, LL18 3AA Tel: 01745 366524

## Young People

<b>Project Name</b>	<b>Young People Generic Support</b>
<b>Type of service</b>	Floating Support
<b>Service Provider</b>	NACRO
<b>Location</b>	Denbighshire
<b>Description</b>	<p>This is a floating support project for vulnerable single people and couples aged under 25, with no dependent children, who are resident in Denbighshire. Support will be time limited and it is expected that individuals will move on to live independently in the community or onto another community based project with lower level support.</p> <p>All service users will be homeless or at risk of becoming homeless and will have been identified as needing support in a number of areas to manage their tenancy independently.</p>
<b>No. of units</b>	5-10
<b>Referral route</b>	Referrals will be accepted from statutory and voluntary agencies including the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	<p>Edwina Charlton  Nacro Cymru  8a Bodfor Street  RHYL  LL18 1AU</p> <p>Tel: 01745 331586  Fax 01745 354550</p> <p>Email: <a href="mailto:edwina.charlton@nacro.org.uk">edwina.charlton@nacro.org.uk</a></p>

## Offenders or those at Risk of offending

<b>Project Name</b>	<b>Rhyl Flats (Nacro)</b>
<b>Type of service</b>	Supported Housing Service for ex-offenders (age 18+)
<b>Service Provider</b>	Nacro
<b>Location</b>	Across Denbighshire
<b>Description</b>	<p>Nacro provides supported housing services to four people in Rhyl in properties owned by Registered Social Landlords.</p> <p>The project aims to</p> <ul style="list-style-type: none"> <li>➔ To enable Service Users to successfully manage their tenancies.</li> <li>➔ To work with Service Users in developing structured support plans.</li> <li>➔ To provide emotional and practical support.</li> </ul> <p>Nacro provides both a landlord and advocate role, working to support single men and women aged 18-25.</p>
<b>No. of units</b>	4
<b>Referral route</b>	Prison Service, Probation Service, Denbighshire County Council Supporting People Coordinator, Voluntary Sector Agencies and self referrals.
<b>Contact</b>	<p>Edwina Charlton Nacro Cymru 8a Bodfor Street RHYL LL18 1AU</p> <p>Tel: 01745 331586 Fax 01745 354550</p> <p>Email: <a href="mailto:edwina.charlton@nacro.org">edwina.charlton@nacro.org</a></p>

## Offenders or those at Risk of Offending

<b>Project Name</b>	<b>Youth Offending Team – Supported Housing</b>
<b>Type of service</b>	Supported Housing for offenders aged 16-17
<b>Service Provider</b>	Nacro Cymru
<b>Location</b>	Rhyl
<b>Description</b>	Supported Housing for 16 -17 year olds involved with the Youth Offending Team. To provide accommodation and housing related support to enable young people to live more independently and reduce re-offending.
<b>No. of units</b>	8
<b>Referral route</b>	YOT, Probation, Housing and Denbighshire County Council Supporting People Coordinator
<b>Contact</b>	Nacro Cymru 8a Bodfor Street Rhyl Denbighshire Tel: 01745 331586 Fax: 01745 354550

## Homeless/Potentially Homeless People

<b>Project Name</b>	<b>Rhyl Floating Support</b>
<b>Type of service</b>	Floating Support
<b>Service Provider</b>	NACRO Cymru
<b>Location</b>	Rhyl
<b>Description</b>	<p>The aim of the service is:</p> <ul style="list-style-type: none"> <li>➔ To enable Service Users to successfully manage their tenancies.</li> <li>➔ To work with Service Users in developing structured support plans</li> <li>➔ To provide emotional and practical support</li> <li>➔ To work with in partnership with other professionals and support agencies</li> <li>➔ To meet the diverse needs of individuals</li> <li>➔ To empower the individual and promote independence.</li> </ul>
<b>No. of units</b>	8
<b>Referral route</b>	Statutory and Voluntary Agencies, Prison, Probation Services, Social Services, Health Service and Housing Services and Denbighshire County Council Supporting People Coordinator. Self-referrals are also accepted.
<b>Contact</b>	<p>John Bennett Tel: 07747807154</p> <p>Nacro Cymru 8a Bodfor Street Rhyl LL18 1AU</p>

## Homeless/Potentially Homeless People

<b>Project Name</b>	<b>GIFT</b>
<b>Type of service</b>	A housing related support service for single people and families.
<b>Service Provider</b>	The Wallich
<b>Location</b>	Denbighshire
<b>Description</b>	<p>This is a floating support project for people who have presented as homeless or potentially homeless to the Homelessness and Allocations Team within Denbighshire Housing Services Department. Support will be allocated according to need and without regard to type of tenure or to statutory homeless considerations including (but not limited to) intentionality and local connection.</p> <p>The project is delivered as four separate but linked support services</p> <p>GIFT Families Floating Support Service  GIFT Over 25s Floating Support Service  GIFT Young People Floating Support Service  GIFT High Floating Support Service</p> <p>All service users will be homeless or at risk of becoming homeless and will have been identified as needing support in a number of areas to enable them to manage their tenancy independently. Support will be time limited and it is expected that within 6-12 months individuals will have completed their support plan and be ready to move on to live independently in the community or onto a community based project with lower level support.</p>
<b>No. of units</b>	GIFT Families Floating Support Service 18-30 GIFT Over 25s Floating Support Service 18-34 GIFT Young People Floating Support Service 18-30 GIFT High Floating Support Service 8-10

<p><b>Referral route</b></p>	<p>All referrals for the GIFT project will be coordinated and allocated by the Denbighshire County Council Supporting People Coordinator.</p> <p>Referrals will be accepted from the Homeless and Allocations Team within Denbighshire County Council's Housing Services Department and the SOVA Canolfan Dewi Sant Centre via the DCC SP Coordinator.</p> <p>Referrals will also be accepted from other statutory and voluntary agencies as deemed appropriate by the DCC SP Coordinator.</p>
<p><b>Contact</b></p>	<p>The Wallich WCVA Morfa Hall Bath Street Rhyl LL18 3EB</p> <p>Tel: 01745 345500 Fax: 01745 350996</p> <p>Deputy Head of Region Sharon Towers Richmond House 31 Grosvenor Road Wrexham LL11 1BT</p> <p>Office: 01978 340911 Mobile: 07976767225</p>

## Homeless/Potentially Homeless People

<b>Project Name</b>	<b>Seashells</b>
<b>Type of service</b>	Supported Housing and Floating support for single males
<b>Service Provider</b>	Seashells Ltd
<b>Location</b>	Rhyl
<b>Description</b>	<p>A supported housing project which provides 24hr staffed accommodation for 4 vulnerable males who are homeless or faced with homelessness. Support is given to clients to develop the necessary life skills so that they are more able to maintain a future tenancy and live as independently as possible. Clients will have their own bedroom plus the use of 2 lounges, 2 bathrooms and a dining room and kitchen. When a client is ready to move on to their own accommodation, support will be given to assist them in all aspects.</p> <p>The floating support service provides a tailored package that aims to minimise the possibility of the service user losing their tenancy. In most instances, support will initially be fairly intensive i.e. 1 to 2 visits per week and will then become less frequent as the client becomes more empowered and self reliant.</p>
<b>No. of units</b>	4 supported housing & 3 floating support
<b>Referral route</b>	Via Denbighshire Homeless Department, Denbighshire County Council Supporting People Coordinator and Rhyl Resettlement Project
<b>Contact</b>	Sea Shells 45 Warren Road Rhyl, LL18 1DR 01745 360152
<b>Additional Information</b>	A zero tolerance in-house policy is operated in relation to alcohol and drugs.

## Homeless/Potentially Homeless People

<b>Project Name</b>	<b>Community Support and Rhyl Coastal Strip</b>
<b>Type of service</b>	Low Level Floating Support High Level Floating Support
<b>Service Provider</b>	Clwyd Alyn Housing Association
<b>Location</b>	Rhyl
<b>Description</b>	Community Support is a service provided by Clwyd Alyn Housing Association to clients who may need some extra help in maintaining their tenancies. Help and support is available to clients experiencing difficulties in any of the following areas: domestic violence, mental health, learning disabilities, drug and alcohol problems, physical disability and sensory impairment, young people leaving care, single homeless people, people with a chronic illness and single parents. Support may include help with benefit advice, budgeting, life skills, accessing other services, form filling and housing related problems. The support is tailored to individual needs and can be in place for up to a maximum of 2 years. This service is available to both CAHA and non CAHA tenants.
<b>No. of units</b>	14 – 19 = Low Level Support Needs 6 – 9 = High Level Support Needs
<b>Referral route</b>	Statutory and Voluntary agencies, Clwyd Alyn Housing officers (CAHA tenants may contact their Housing Officer who in turn <u>must</u> contact DCC SP Coordinator) and Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	72 Ffordd William Morgan St Asaph Business Park St Asaph Denbighshire, LL17 0JD
<b>Additional Information</b>	Services are also available to tenants in Flintshire, Wrexham and Powys (Alford estate, Welshpool)

## Offenders or those at risk of offending

<b>Project Name</b>	Nacro 'ROOF' Project
<b>Type of service</b>	Housing Related Floating Support
<b>Service Provider</b>	Nacro
<b>Location</b>	Across Denbighshire
<b>Description</b>	<p>A floating support service for those individuals who sometimes cannot access existing housing support accommodation or B&amp;B because they pose a risk and need intensive support to maintain accommodation.</p> <p>Working with support to promote a more stabilised lifestyle for individuals and providing opportunities to maintain independent living.</p>
<b>No. of units</b>	4
<b>Referral route</b>	DCC Homeless Department, Probation
<b>Contact</b>	<p>Edwina Charlton  Nacro Cymru  8a Bodfor Street  RHYL  LL18 1AU</p> <p>Tel: 01745 331586  Fax 01745 354550</p> <p>Email: edwina.charlton@nacro.org.uk</p>

## Homeless/Potentially Homeless People

<b>Project Name</b>	<b>Beginnings Generic and Beginnings Specialist Adult (SAT)</b>
<b>Type of service</b>	Low level floating support
<b>Service Provider</b>	The Wallich
<b>Location</b>	Rhyl
<b>Description</b>	<p>Generic:- A low level service for vulnerable single people and couples who need assistance to maintain a tenancy, who are aged over 25 and do not have children. This project will support people who are homeless or feel that they may potentially become homeless but do not necessarily have specialist support needs but require some assistance with maintaining a tenancy for a time limited period. This project will support individuals as deemed appropriate by the Supporting People Coordinator. This project will provide support services for up to twelve months. Support will be time limited and it is expected that individuals will move on to live independently in the community.</p> <p>SAT:- A low level floating support project for people who need housing related support and are involved with the Specialist Adult Team or do not have needs severe enough to meet the eligibility criteria for the Specialist Adult Team.</p>
<b>No. of units</b>	Generic 24 -30 Specialist Adult Team – 16 - 20
<b>Referral route</b>	<p>GENERIC:- Referrals will be accepted from statutory and voluntary agencies as specified/agreed by the Supporting People Coordinator. Referrals will be for individuals who have been identified as needing support for up to twelve months (NB: if an ongoing support need is established the service users will be referred to an appropriate service)</p> <p>SAT:- Referrals will be accepted from the Specialist Adult Team, the First Contact Team and other selected routes to be specified/ agreed by the Supporting People Coordinator. Referrals will be for individuals who have been identified as needing support for up to twelve months (NB: if an ongoing</p>

	support need is established the service users will be referred to an appropriate service).
<b>Contact</b>	<p>The Wallich WCVA Morfa Hall Bath Street Rhyl LL18 3EB</p> <p>Tel: 01745 345500 Fax: 01745 350996</p> <p>Kit Dear (Beginnings Generic) Mobile: 07850700232 Steve Colclough (Beginnings Generic) Mobile: 07540214863 Jessica Scrase (Beginnings SAT) Mobile:07912273100</p> <p>Deputy Head of Region Sharon Towers Richmond House 31 Grosvenor Road Wrexham LL11 1BT Office: 01978 340911 Mobile: 07976767225</p>

## Homeless/Potentially Homeless People

<b>Project Name</b>	<b>Tai Clwyd Floating Support General Needs</b>
<b>Type of service</b>	Support existing tenants to maintain tenancies when tenancies are at risk. Also provide support as identified at start of tenancy.
<b>Service Provider</b>	Cymdeithas Tai Clwyd
<b>Location</b>	Denbighshire
<b>Description</b>	Housing Support for individual tenants to deal with tenancy issues in particular rent arrears and anti social behaviour. To enable the vulnerable tenants maintain their tenancies successfully. Support also provided for benefit signposting, rent advice, debt advice signposting, financial budgeting.
<b>No. of units</b>	2
<b>Referral route</b>	Internally via Housing Department at Cymdeithas Tai Clwyd.
<b>Contact</b>	<b>Sian Ellis</b> <b>Senior Supported Housing Officer</b> <b>Cymdeithas Tai Clwyd</b> <b>54 Stryd y Dyffryn</b> <b>Dinbych</b> <b>LL16 3BW</b> <b>sian.ellis@taiclwyd.com</b> <b>0845 230 3140</b>

## Homeless/Potentially Homeless

<b>Project Name</b>	<b>Hafan Cymru Rhyl Cluster – Supported Housing</b>
<b>Type of service</b>	Supported housing for homeless families
<b>Service Provider</b>	Hafan Cymru
<b>Location</b>	Rhyl
<b>Description</b>	<p>A holistic approach to the provision of support with structured packages to enable women and their children to develop the skills and confidence necessary to assist with their own recovery and ensure that all relevant agencies are included in the package of support provided.</p> <p>Key areas of support include: Emotional, health &amp; wellbeing, financial management, social involvement, learning and employment choices, basic skills, children, home management, their future i.e. housing - move on.</p>
<b>No. of units</b>	5
<b>Referral route</b>	Statutory and voluntary agencies and Denbighshire County Council Supporting People Coordinator. Self referrals are also accepted
<b>Contact</b>	<p>Morfa Hall Church Street Rhyl Denbighshire LL18 3AA Tel: 01745 336524 or Head office on Carmarthen 01267 225555 An out of hours service is available for emergencies.</p>
<b>Additional Information</b>	Applicants will be interviewed by a project co-ordinator and should she be suitable will be placed on a waiting list. If it is not possible to house the applicant, floating support may be able to be provided.

## Families

<b>Project Name</b>	<b>Social Services Family Support Team - Child Protection Family Support Project</b>
<b>Type of service</b>	Floating Support to families who have involvement with Social Services, the Education social work service and Community Mental Health Team.
<b>Service Provider</b>	Social Services and Housing – Denbighshire County Council
<b>Location</b>	Denbighshire
<b>Description</b>	This is a housing related floating support project for families who are receiving statutory services in the areas of child protection and children in need as well as families identified as being in crisis and in urgent need of such statutory services. In addition the service will support young people leaving the care of Denbighshire County Council where a continuing statutory duty exists. All service users will be homeless or at risk of becoming homeless and will have been identified as needing support in a number of areas to enable them to manage their tenancy independently. Support will be time limited and it is expected that individuals will move on to live independently in the community or onto another community based project with lower level support.
<b>No. of units</b>	59-100
<b>Referral route</b>	Support is provided to householders who's dependent children are assessed as Child In Need, Child Protection, Care Leavers status. Where this eligibility is met, referrals will be accepted from any referral source including Denbighshire County Council Children and Families services, Social Work teams, Lifelong Learning, Education Services teams and Adult Services Social Work teams as well as Community Mental Health Services and the Child and Adolescent Mental Health Service in Denbighshire and other relevant statutory bodies where appropriate to the project outline and aims.

<b>Contact</b>	Steve Hogg Family Support Team Social Services Denbighshire County Council 64 Brighton Road Rhyl LL18 3HP steve.hogg@denbighshire.gov.uk Tel: 01824 712840
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## Families

<b>Project Name</b>	<b>Nacro Nest Project</b>
<b>Type of service</b>	Supported Housing
<b>Service Provider</b>	NACRO Cymru
<b>Location</b>	South Denbighshire
<b>Description</b>	<p>A dispersed supported housing project to provide safe, secure accommodation for vulnerable single parents 16+ (both genders) who need time limited support to enable them to live more independently.</p> <p>Supported accommodation for vulnerable single parents who can no longer remain at home to prevent the breakdown of family support. The project will assist single parents to set up home, maintain a tenancy and live independently in the community.</p>
<b>No. of units</b>	4
<b>Referral route</b>	Referrals will be mainly from voluntary organisations but referrals are not limited to these agencies.
<b>Contact</b>	<p>Edwina Charlton  Nacro Cymru  8a Bodfor Street  RHYL  LL18 1AU</p> <p>Tel: 01745 331586  Fax: 01745 354550</p> <p>Email: <a href="mailto:edwina.charlton@nacro.org.uk">edwina.charlton@nacro.org.uk</a></p>

## FAMILIES

<b>Project Name</b>	<b>Families Generic (both genders)</b>
<b>Type of service</b>	Floating Support
<b>Service Provider</b>	Hafan Cymru
<b>Location</b>	Denbighshire
<b>Description</b>	A floating support project for vulnerable single people and couples with dependent children, who are resident in Denbighshire and who are homeless or are at risk of becoming homeless. These people will have been identified as needing support in a number of areas to enable them to manage their tenancy independently. Support will be time limited and it is expected that individuals will move on to live independently in the community or onto another community based project with lower level support.
<b>No. of units</b>	10-20
<b>Referral route</b>	Referrals will be accepted from a range of agencies including the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	Hafan Cymru Morfa Hall Church Street Rhyl, LL18 3AA Tel: 01745 366524

## Families

<b>Project Name</b>	<b>Young Families (under 25)</b>
<b>Type of service</b>	Floating Support
<b>Service Provider</b>	Hafan Cymru
<b>Location</b>	Denbighshire
<b>Description</b>	A floating support project for vulnerable single people and couples aged under 25, with dependent children, who are resident in Denbighshire. These people will have been identified as needing support in a number of areas to enable them to manage their tenancy independently. Support will be time limited and it is expected that individuals will move on to live independently in the community or onto another community based project with lower level support.
<b>No. of units</b>	10-20
<b>Referral route</b>	Referrals will be accepted from a range of agencies including the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	Hafan Cymru Morfa Hall Church Street Rhyl, LL18 3AA Tel: 01745 366524

## Families

<b>Project Name</b>	<b>Vulnerable Families Generic Support</b>
<b>Type of service</b>	Floating Support
<b>Service Provider</b>	NACRO
<b>Location</b>	Denbighshire
<b>Description</b>	<p>This is a floating support project for vulnerable single people and couples with dependent children, who are resident in Denbighshire and who are homeless or at risk of becoming homeless. Support will be time limited and it is expected that individuals will move on to live independently in the community or onto another community based project with lower level support.</p> <p>All service users will be homeless or at risk of becoming homeless and will have been identified as needing support in a number of areas to enable them to manage their tenancy independently.</p>
<b>No. of units</b>	10-20
<b>Referral route</b>	Referrals will be accepted from statutory and voluntary agencies including the Denbighshire County Council Supporting People Coordinator.
<b>Contact</b>	<p>Edwina Charlton  Nacro Cymru  8a Bodfor Street  RHYL, LL18 1AU</p> <p>Tel: 01745 331586  Fax 01745 354550</p> <p>Email: <a href="mailto:edwina.charlton@nacro.org.uk">edwina.charlton@nacro.org.uk</a></p>

## **Appendix a:**

### **Other Useful Services not funded through Supporting People**

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## Homeless / potentially Homeless

<b>Project Name</b>	Housing Options and Advice Service
<b>Type of service</b>	Advice and Information
<b>Service Provider</b>	DCC Homeless Team
<b>Location</b>	Rhyl
<b>Description</b>	<p>To provide advice and information on various housing enquiries and to refer to Homeless Officers if required.</p> <p>To refer to appropriate internal and external agencies regarding homelessness for housing support.</p>
<b>No. of units</b>	N/A
<b>Referral route</b>	Drop-in service
<b>Contact</b>	<p>Louise Williams – 01824 712930 (north)</p> <p>Drop in times : Mon &amp; Thurs 2pm – 4pm , Tues 10-12pm</p> <p>64 Brighton Road</p> <p>Rhyl</p> <p>Jacki Harris – 01824 706064 (South)</p> <p>County Hall Ruthin – appointments only.</p>

## Lesbian, Gay, Bisexual or Transgender

<b>Project Name</b>	Triangle Wales
<b>Type of service</b>	Housing and Advice Helpline
<b>Service Provider</b>	LGBT Excellence Centre Wales
<b>Location</b>	All Wales service remit
<b>Description</b>	A helpline service which offers advice and support to young lesbian, gay or bisexual or transgender people of all ages who are experiencing difficulties over housing and whose problems stem directly from, or are worsened by their sexual orientation or gender identity.
<b>No. of units</b>	N/A
<b>Referral route</b>	Direct
<b>Contact</b>	<p><b>0800 023 2201</b></p> <p>for further information on the service or to become a volunteer contact:-</p> <p>Head Office 60 Walter Road Swansea SA1 5PZ Email: <a href="mailto:info@ecwales.org.uk">info@ecwales.org.uk</a> Website: <a href="http://www.ecwales.org.uk">www.ecwales.org.uk</a></p>
<b>Additional Information</b>	The helpline is funded by the Welsh Assembly Government.

## Alcohol, Drug, Offending issues

<b>Project Name</b>	DAWN
<b>Type of service</b>	See service description
<b>Service Provider</b>	CAIS
<b>Location</b>	North Wales
<b>Description</b>	<p>Services available include:-</p> <ul style="list-style-type: none"> <li>- Detailed assessment</li> <li>- Specialist counselling for drug/alcohol issues</li> <li>- Advice / Guidance</li> <li>- Personal skills training</li> <li>- Motivational sessions</li> <li>- Literacy and Numeracy skills</li> <li>- Mentoring</li> <li>- Referral on to other Agencies and into new opportunities</li> </ul>
<b>Referral route</b>	By telephone or writing to the DAWN Centre as shown below:
<b>Contact</b>	<p>The DAWN Centre  35-37 Princes Drive  COLWYN BAY  LL29 8PD</p> <p>Tel: 01492 523690    e-mail: <a href="mailto:dawn@CAIS.org.uk">dawn@CAIS.org.uk</a></p> <p><a href="http://www.CAIS.co.uk">www.CAIS.co.uk</a></p>

## Homeless / potentially Homeless

<b>Project Name</b>	Prison Link Cymru
<b>Type of service</b>	A National prison link service throughout Wales
<b>Service Provider</b>	Shelter Cymru and Trothwy Cyf
<b>Location</b>	<p>Shelter Cymru deliver service for the six local authorities, Wrexham, Flintshire, Denbighshire, Conwy, Gwynedd and Anglesey. This service is also delivered in North Powys.</p> <p>Trothwy Cyf deliver the service for south, mid and west Wales</p>
<b>Description</b>	The aim is to provide information to local Authorities in Wales about Homeless prisoners due to be discharged to their area and to facilitate the provision of appropriate Housing support on release
<b>Referral route</b>	Direct access, self referral or any professional / statutory organisation
<b>Contact</b>	<p>Prison Link Cymru,          Shelter Cymru          PO Box 2293          Wrexham          LL11 0FB          TEL: 01978 317911</p> <p>Ruthm@sheltercymru.org.uk</p>
<b>Additional Information</b>	Hold regular advice surgeries at HMP Altcourse and HMP Styal and visit other prisons on request.

## Homeless / potentially Homeless

<b>Project Name</b>	Transitional Support Scheme (TSS)
<b>Type of service</b>	Referral system for prisoner serving less than 12mths with Drug and Alcohol problems
<b>Service Provider</b>	CAIS
<b>Location</b>	Altcourse Prison, Liverpool – resettlement department
<b>Description</b>	Assess and interview offenders coming from North Wales courts who are serving less than 12months, who are returning to North Wales and whom may have previous or current drug and alcohol issues (not class A).
<b>Referral route</b>	This service is offered to offenders for their release from prison. Referrals may also be accepted for offenders who have already left prison and have been living in the community but still require support.
<b>Contact</b>	<p>TSS Mentor, Denbighshire  Mike Williams  0791 772 5376  NACRO  13 Princes Drive  Colwyn Bay  Conwy  LL29 8HT</p> <p>Jo Burridge  Tel: 0151 5222141  Jo-anne.burridge@cais.org</p>

## Homeless/Potentially Homeless People

<b>Project Name</b>	<b>Nacro Rhyl Nightshelter</b>
<b>Type of service</b>	Emergency accommodation for single homeless people
<b>Service Provider</b>	NACRO Cymru
<b>Location</b>	Rhyl
<b>Description</b>	Emergency overnight accommodation for males and females age 18 & over available from 5pm to 9:00am seven days per week. The Night Shelter aims to provide a safe and warm environment and practical support to meet the diverse needs of individual service users. Service Users are also provided with an initial assessment of needs and referral on to the Resettlement team so that medium and long-term housing and support needs can be addressed.
<b>No. of units</b>	8
<b>Referral route</b>	Tickets issued at 4.15pm, first access on tickets is 5pm.
<b>Contact</b>	Rhyl Night Shelter Marine Villa 1 Crescent Road RHYL Tel: 01745 361728 Fax: 01745 369538 <a href="http://www.nacro.org.uk">www.nacro.org.uk</a>
<b>Additional information</b>	NACRO also operate a resettlement advice service from the nightshelter which is open for advice & support 9:00am to 5:00pm on Monday - Friday Appointments only at other times.

## Homeless/potentially homeless people

<b>Project Name</b>	Support and Accommodation Development Worker
<b>Type of service</b>	Support Worker/Housing Related Support
<b>Service Provider</b>	Cymorth
<b>Location</b>	Denbighshire
<b>Description</b>	The Support and Accommodation worker works with 16 - 25 year olds who are not eligible for supporting people services because they don't have a tenancy. They will support them into either private rented accommodation or into supported housing projects. They also work with support providers when a young person has been identified as ready to 'move on' into independent living.
<b>No. of units</b>	Can provide direct support to 10-12 Service Users, with extra capacity to support move on.
<b>Referral route</b>	Direct or via Denbighshire County Council Supporting People Housing Coordinator.
<b>Contact</b>	Debbie Nalecz Russell House Churton Road, Rhyl , LL18 3DP 01824 708342 07789 983310 <a href="mailto:Debbie.nalecz@denbighshire.gov.uk">Debbie.nalecz@denbighshire.gov.uk</a>
<b>Additional information</b>	Temporary funding secured until April 2011.

## Employment

<b>Project Name</b>	New Work Connections
<b>Type of service</b>	Employment Support
<b>Service Provider</b>	Community Development Agency
<b>Location</b>	Denbighshire
<b>Description</b>	<p>To support people who are furthest away from the labour market. With a wide ranging remit, support is not just about work, although that is an important goal. It is recognised that people may face many barriers to seeking employment and this is reflected in their aims. With this in mind, support is provided around a wide range of issues including, promoting social inclusion, building confidence &amp; self esteem, enhancing motivation, identifying learning/training &amp; volunteering opportunities and support to find employment.</p> <p>Support is aimed at five main groups of people. Those who:-</p> <ul style="list-style-type: none"> <li>* have been workless for a significant period of time</li> <li>* are aged over 50</li> <li>* have a physical disability</li> <li>* have a sensory impairment</li> <li>* are young adults not in education, employment or training.</li> </ul>
<b>Referral route</b>	Referrals can be made via the First Contact Team (Fiona Thomas). Also general enquiries can be made direct on 01745 360260 & 01745 712800.
<b>Contact</b>	Fiona Thomas First Contact Team Brighton Road Rhyl 01824 712900 Fiona.thomas@denbighshire.gov.uk