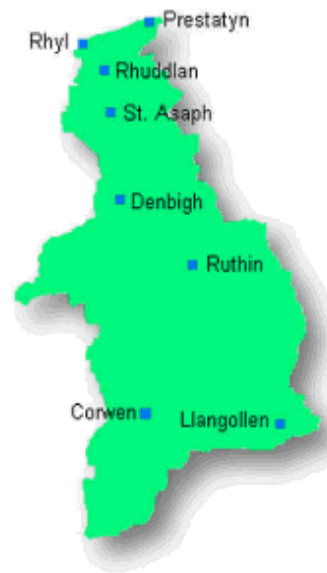


Denbighshire County Council
Supporting People Strategy 2011-2014
&
Supporting People Operational Plan 2011-12



Report status: **FINAL VERSION**

Date: 20th December 2010

Section1: Introduction

General Overview

Denbighshire Supporting People vision statement:

“Working together to ensure the delivery of quality housing support services that enable vulnerable people to live independently or avoid homelessness.”

The Supporting People Team commissions and administers housing related support services in Denbighshire for 13 service user groups:

E1	[People] fleeing domestic violence
E2	People with learning difficulties
E3	People with mental health problems
E4	People suffering from alcohol dependency
E5	People suffering from drug dependency
E6	Refugees
E7	People with a physical disability who require support
E8	Young single homeless people who require support and young people leaving care
E9	Ex-offenders
E10	Homeless or potentially homeless people who require support
E11	People with chronic illness including AIDS, AIDS related conditions or who are HIV positive
E12	Vulnerable single parents who require support
OP	Older people

This is the ninth Supporting People Operational Plan (SPOP) and the second three-yearly Supporting People Strategy produced by Denbighshire County Council (DCC). It describes the strategic priorities for the Supporting People programme in Denbighshire for the three years from 1st April 2011 to 31st March 2014 and considers the housing-related support services required to meet the needs of vulnerable people residing within the county for the period 1st April 2011 to 31st March 2012.

An Overview of Establishing this Operational Plan

In line with the Supporting People Strategy 2008-2011, Denbighshire County Council Supporting People funding is split between three portfolios: Community Safety; Homelessness Prevention; Community Care & Older People.

Supporting People projects are organized into a number of service delivery groups:

- **Families** (people with dependent children)
- **Over 25s** (single people and couples without dependents)
- **Young People** (single people and couples without dependents)
- **Targeted and Specific** projects (non-generic services)
- **Learning Difficulties** (related to community care services)
- **Mental Health** (related to community care services)
- **Physical Disability** (related to community care services)
- **Older People** services

Families, Over 25s, Young People and Targeted and Specific projects are funded from the Community Safety and Homelessness Prevention portfolios. Learning Difficulties, Mental Health, Physical Disability and Older People projects are funded from the Community Care portfolio

This pattern of services has been compared with information collated from Needs Mapping Exercise (NME) forms to identify any gaps and shortfalls in the supply of support services.

Consultation

The Supporting People Planning Group (SPPG) has held 3 meetings during the development of the 2011 - 2012 Operational Plan and has considered "Strategic Priority to Fund" commissioning tools, Needs Mapping Exercise (NME) data, current supply information and feedback from stakeholder forums and consultation meetings.

A consultation event for current support providers was held on 14th July 2010. Feedback from this day was considered by the SPPG and has informed the development of this operational plan.

Further consultation took place through focus groups with providers and stakeholders late July and early August. Consultation continued through August and September with key providers and stakeholders affected by proposals. A draft of this document was circulated to all existing planning groups and forums linked to Supporting People.

A second provider event was held on 27th September 2010 to report on the development of the Strategy and Operational Plan.

Denbighshire County Council Social Services & Housing Scrutiny Committee have received a copy of the draft plan and been invited to feedback.

SPPG will review the final document on 3rd December 2010.

A report will then be submitted to the Cabinet Lead Member for Health Social Care & Wellbeing to request a delegated decision to agree the strategy and operational plan.

Section 2: Data Analysis 2007-2010

NME Analysis

Needs Mapping Exercise (NME) forms are submitted by Supporting People projects and detail the needs of people referred for housing related support in Denbighshire. Over the last three years, the pattern of NME forms from each service delivery group has fluctuated from year to year, along with the total number of forms received.

The proportion of forms submitted by young people has increased steadily since 2007-8 from 20.4% (328 forms) to 23.3% (308) to 27.8% (451). This is partly due to referrals made by the new Cymorth Support and Accommodation Development Worker who has been based in the Supporting People Team since April 2009 (79 forms in 2009-10).

There has been a broadly stable breakdown of gender, age and ethnicity over the last three years, (this is also true of religion and sexual orientation). There is some indication of an evening out of the gender balance in 2009-10, though this is not consistent over the whole period.

Lead Needs

The largest lead need group has consistently been Homeless or Potentially Homeless and the second largest has been Domestic Abuse. These are by far the most significant areas of need, followed by Substance Misuse (Alcohol issues and Drug Use), Mental Health and Offending Issues.

There has been an overall increase in numbers indicating mental health as their main issue, most significantly among the Over 25s; 54 (3.4%) in 2007-8 to 58 (4.4%) in 2008-9 to 84 (5.2%). Also, while the proportion of reported Drug Use lead needs has remained stable, the number reporting Alcohol Issues has increased by three quarters from 75 to 131, again centred on the Over 25's. Numbers presenting with a lead need of Young and Vulnerable has increased very considerably from 41 (2.6%) to 136 (8.4%), though this has been uneven and does not clearly indicate the issues affecting the young and vulnerable people in question. There appears to have been an overall decline in numbers reporting a lead need of Domestic Abuse from 502 (31.3%) to 378 (23.3%).

All Reported Needs

As well as lead need, NME forms record other high, medium and low level needs. The level of other needs associated with domestic abuse appears to have fallen by about a quarter. The most consistent increase has been in the Young and Vulnerable category. Overall increases in reported needs relating to Mental Health and Alcohol Issues similarly support the picture suggested by the pattern of lead needs.

There have also been small increases in those reporting needs as Vulnerable Older People (from 43 in 2008-8 to 65 in 2009-10) and high level needs regarding Refugee status (from zero to 3). There have been falls in the incidence of high level needs associated with Homelessness (from 743 to 581) and Physical Disability (from 39 to 20) though medium and low level needs have risen in both cases.

Accommodation

In both 2007-8 and 2008-9, 78% of NME forms indicated current residency in Denbighshire, in 2009-10 this had risen to 85%. The pattern of accommodation among those in Fixed Abode has remained broadly consistent. The highest proportion reported living in private rented accommodation with numbers rising steadily from 264 (16.4%) to 330 (20.3%). Proportions living in unspecified "Other" types of accommodation have risen dramatically in 2009-10. This is difficult to account for and may simply be an anomaly.

Again, the pattern of responses among those reporting No Fixed Abode has also remained broadly consistent. There has been a decline in former Hostel residents from 50 to 27. There has been a small but consistent rise in numbers staying temporarily with family and friends. Numbers recorded as rough Sleeping fluctuated from 138 (8.6%) in 2007-8 to 142 (10.8%) in 2008-9 to 101 (6.2%) in 2009-10.

Supported Accommodation

Numbers stating a preference to receive support in Ordinary Accommodation have consistently formed the majority and indeed have increased significantly since 2007-8 from 827 (51.5%) to 829 (62.8%) and then to 1130 (69.6%). Numbers of NME forms indicating a preference for Sheltered Housing, though small, have also risen markedly from 7 to 12 to 28 *[NB: this does not refer to responses from older people on the Sheltered Housing waiting list]*. Conversely, proportions preferring refuge accommodation have consistently fallen from 12.5% in 2007-8 to 8.6% in 2008-9 to 6.8% in 2009-10

Supply Analysis

The total number of referrals received by projects completing strategic annual returns has dipped considerably in 2009-10 having previously been consistent at around 1600. The proportion of referrals which are accepted has increased overall. This may suggest that though fewer referrals have been received, they have in general been more appropriate, possibly reflecting the impact of the introduction of the Supporting People Coordinator in November 2008. It is also likely that increased generic service provision directed at homelessness has allowed providers to more effectively identify underlying needs.

The pattern of lead needs among service users receiving support (as recorded on provider annual returns) is supportive of the trends already noted in the pattern of needs recorded on NME forms. There have been increases in numbers reporting needs relating to Mental Health, Alcohol Issues and Young and Vulnerable, while numbers for Domestic Abuse have fallen.

The current service delivery group structure was not in place in 2007-8. However, the supply map for 2010-11 is known so three year comparisons can be made. Overall capacity has increased from maximum 873 in 2008-9 to maximum 1002 in 2009-10, representing a 15% increase. The move towards generic services has seen the number of Targeted & Specific projects fall as access to projects has been widened and focus on particular needs groups has reduced. In generic services, the allocation of resources to Families, Over 25s and Young People has been adjusted to more accurately reflect presenting need. Flexibility in service user numbers has been greatly increased.

NB: Data to support this section is available on request.

Section 3: Supporting People Strategic Priorities 2011 - 2014

NB: All priorities listed below may need to be comprehensively reviewed and revised should Supporting People funding for services in Denbighshire be significantly reduced e.g. through the implementation of a redistribution formula for SP funds by the Welsh Assembly Government, or as a result of the findings of the current ongoing review of Supporting People in Wales, or as a consequence of the forthcoming Comprehensive Spending Review.

3.1 Priorities for the Community Safety & Homelessness funding portfolios

Review of the Supporting People Programme in Wales		
Outcome Required: To implement the findings of the review.		
What will we do?	Finance	Baseline Outcomes 09/10
<p>To respond to and implement the changes to the Supporting People Programme in Wales emerging from the recommendations of the final review report published in November 2010.</p> <p>NB: this is likely to impact significantly on the timescale for implementing the strategic proposals outlined below.</p>	N/A (within existing SP Team resources)	N/A

3.1.1 Regeneration		
Outcome Required: Vulnerable people whose ability to maintain their housing tenure or independent living is affected by the implementation of the West Rhyl Housing Regeneration Plan for the Strategic Regeneration Area are able to access the housing related support required to meet their needs.		
What will we do?	Finance	Baseline Outcomes 09/10

3.1.1.1 Review the geographical distribution of supported housing projects to establish whether there is an over-concentration of such services in the West Rhyl Strategic Regeneration Area.	N/A (within existing SP Team resources)	N/A
3.1.1.2 Review the need for additional capacity for existing floating support services when the West Rhyl Housing Regeneration Plan for the Strategic Regeneration Area is implemented to ensure that any vulnerable people affected are able to access housing related support to meet their needs.	Capacity permitting	N/A
<p><i>SPOP Data Analysis:</i></p> <ul style="list-style-type: none"> • Annual Returns Indicate that 486 service users received floating support in Rhyl in 2009-10 • 930 NME forms were completed by people living in Rhyl in 2009-10, 749 in 2008-9 and 899 in 2007-8, amounting to well over half of all forms received 		

3.1.2 Domestic Abuse

Outcome Required: People experiencing domestic abuse are able to access the accommodation and housing related support required to meet their needs to develop the skills and confidence to live independently in a safe environment.

What will we do?	Finance	Baseline Outcomes 09/10
3.1.2.1 Implement the findings of the review of the BAWSO cross-boundary pilot service for people from black and minority ethnic groups experiencing domestic abuse	Capacity permitting NB: This project was funded through a temporary transfer from DCC SPG to WAG SPRG (with BAWSO as ASP) for 2 years only. The funding is to be transferred from WAG SPRG back to DCC SPG at the end of the project in February 2011 (ministerial approval secured in April 2010 through the 2010-11 SPOP proforma)	N/A

<p>3.1.2.2 Implement the North Wales SP Planning Group's Regional Domestic Abuse principles at a local level. The range of provision will include dispersed refuge units to support people with complex needs and men. Also ensure accommodation meets service users' needs and complies with agreed regional strategic aims regarding self contained refuge accommodation.</p>	Existing Resources (see below)				<ul style="list-style-type: none"> ● 09/10 outcomes for above services ● 09/10 supply map details ● Voids ● Refused referrals 09/10 ● Evictions 09/10 	
	NB: see 3.1.2.4 re floating support services					
	Project	Project type	Min SUs	Max SUs		Min hrs/wk
	GWA Refuge	DA	5	5		43.75
	GWA SH	SH	1	1		2.00
	NDDAS Low Level SH	SH	1	1		2.00
	NDDAS Refuge	DA	4	4		70.00
	Hafan Cymru Rhyl Cluster (Thornton CI)	SH	5	5		43.75
Totals		16	16	161.5		
<p>Specific actions re Priority 3.1.2.2 above:</p> <ol style="list-style-type: none"> Specify the low level Glyndwr Women's Aid (GWA) SH supported housing unit as a self-contained dispersed Refuge unit for South Denbighshire and designate one unit of the current GWA Refuge as low level supported accommodation. Continue to work with Glyndwr Women's Aid and Cymdeithas Tai Clwyd on the potential for remodelling of the GWA Refuge into self-contained accommodation. Continue to fund the North Denbighshire Domestic Abuse Service (NDDAS) Additional Refuge Units until March 2012 to retain self-contained dispersed refuge accommodation in North Denbighshire and consider the reallocation of alternative funding e.g. from Substance Misuse or Mental Health SP funding as available Agree a longer term vision of refuge provision in both North and South Denbighshire by September 2011 as part of an integrated domestic abuse service framework. <p>N.B: The above actions will require the identification of capital funding where physical changes to accommodation are necessary. It is acknowledged that the potential lack of such funding in the present financial climate should not in itself jeopardise levels of Supporting People domestic abuse service provision. However, should this situation persist over the medium term it would be advisable to consider realistic alternative self-contained options.</p>						
<p>3.1.2.3 Consider developing a county wide floating support service (funded initially for 30 months) to support those who wish to remain in their</p>	Capacity permitting. (This may involve commissioning a new pilot service or reconfiguring existing provision.)				N/A	

own homes and also those who wish return to or remain with the perpetrator. The service would work with the whole family unit & ensure target hardening & telecare are utilised to maximum benefit.	Identify potential partners for the funding of Telecare.	
3.1.2.4 Review Domestic Abuse floating support services in the light of findings from the possible new county wide service (see 3.1.2.3 above) & Denbighshire's "move-on" framework to inform future strategic priority to fund.	N/A (within existing SP Team resources) NB: This action is for Supporting People Team staff. Any proposals concerning domestic abuse floating support services will be considered in the review. Prior to the review, no specific changes are proposed.	N/A
<p><i>SPOP Data Analysis:</i></p> <ul style="list-style-type: none"> • Annual Returns Indicate that 186 service users were supported in Domestic Abuse focussed projects in 2009-10, 76 of these in Refuge provision • NME forms indicate a decline in numbers reporting a lead need of Domestic Abuse from 502 (31.3%) in 2007-8 to 378 (23.3%) in 2009-10. Proportions preferring refuge accommodation have fallen from 12.5% in 2007-8 to 8.6% in 2008-9 to 6.8% in 2009-10. 		

3.1.3 Mental Health (Homelessness Prevention and Community Safety)

Outcome Required: People experiencing mental health difficulties that are not assessed / engaged with secondary services are able to access the accommodation and housing support required to meet their needs to develop the skills and confidence to live independently.

What will we do?	Finance					Baseline Outcomes 09/10
3.1.3.1 (Primary care) Develop Mental Health homelessness supported housing. Review the services for a longer term funding decision. Utilise telecare where possible and appropriate	Existing Resources (see below)					<ul style="list-style-type: none"> • 09/10 outcomes for the above services • 09/10 Supply map details • Voids • Refused Referrals • Evictions
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	MH Homeless (Making Space)	FS/SH	7	7	122.5	
	MH Single Sex (Hafan Cymru)	FS/SH	4	4	35.00	
	Totals		11	11	157.5	

3.1.3.2 (Primary care) Develop Mental Health homelessness floating support to complement the above supported housing project. Review the service for a longer term funding decision. Utilise telecare where possible and appropriate. Consider the prioritisation of homeless ex service personnel with mental health need for access to this service.	Recycle existing long term SP funding for the proposed 24 hour staffed Mental Health project until suitable accommodation can be secured. Allocate some recycled funding to develop a floating support service.	<ul style="list-style-type: none"> • 09/10 outcomes for the Making Space project • 09/10 Supply map details • Voids • Refused Referrals • Evictions
3.1.3.3 Roll out the Supporting People Access and Move-on Framework for all SP Mental Health services to support the National Service Framework	N/A (within existing SP Team resources)	N/A
<p><i>SPOP Data Analysis:</i></p> <ul style="list-style-type: none"> • Annual Returns show numbers supported with a mental health lead need increased from 91 in 2007-8 to 149 in 2009-10 • NME forms show an increase in numbers reporting a lead need of mental health, most significantly among the Over 25s, rising from 54 (3.4%) in 2007-8 to 58 (4.4%) in 2008-9 to 84 (5.2%). 		

3.1.4 Ex Offenders

Outcome Required: People leaving custody or previously subject to community orders are able to access the accommodation and housing support required to meet their needs to develop the skills to maintain a home and live independently.

What will we do?	Finance	Baseline Outcomes 09/10
3.1.4.1 Implement the findings of a North Wales SP Planning Group regional review of ex-offender services at a local level. This will consider provision for women ex-offenders.	Review existing services if required	N/A
3.1.4.2 Monitor refused referrals and repeat presentations to supported housing schemes via the Housing Support Co-ordinator to ensure Persistent and Priority Offenders (PPOs) are able to get the support they need.	N/A	N/A
3.1.4.3 Review existing provision for ex offenders. Ensure that services are accessible to	Existing Resources (see below)	<ul style="list-style-type: none"> • 09/10 outcomes

Persistent and Priority Offenders with support needs and have the capacity to provide appropriate and timely responses.	Project	Project type	Min SUs	Max SUs	Min hrs/wk	information for the above <ul style="list-style-type: none"> • No. of Units of provision • Voids • Refused Referrals • Evictions
	Rhyl Flats	SH	4	4	35.00	
	GIFT High	FS	8	10	87.50	
	Totals		12	14	122.5	

SPOP Data Analysis:

- NME forms shows that number with needs related to Offending Issues have been very stable over three years (300 in 2007-8, 308 in 2009-10).

3.1.5 Families

Outcome Required: Families are able to access the accommodation and housing support required to meet their needs to develop the skills to maintain a home and live independently.

What will we do?	Finance					Baseline Outcomes 09/10
3.1.5.1 Support homeless / potentially homeless families (including young families)	Existing Resources (see below)					<ul style="list-style-type: none"> • 09/10 outcomes information • 09/10 supply/No. of Units of provision • Voids • Refused Referrals • Evictions
	i) Families					
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	NEST (Nacro)	SH	4	4	35.00	
	Generic Families (Hafan Cymru)	FS	10	20	70.00	
	Vulnerable Families (Nacro)	FS	10	20	70.00	
	Totals		24	44	175	
	ii) Young Families					
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	Hafan Cymru RYWP SH	SH	6	6	52.50	
	Young Families (Hafan Cymru)	FS	10	20	70.00	
	Totals		16	26	122.5	

3.1.5.2 Allocate a Supporting People housing related support service to support child protection	Existing Resources (see below)					<ul style="list-style-type: none"> • 09/10 outcomes information • No. of Units of provision • Voids • Refused Referrals • Evictions
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	Child Protection Family Support (FST)	FS	59	100	350.00	
3.1.5.3 Consider the development of e-learning resources for support workers in the Protection of Vulnerable Adults (POVA) and Child Protection (CP) if required to bridge any gaps in training provision.	Capacity permitting					

3.1.6 Young People

Outcome Required: Young People are able to access the accommodation and housing support required to meet their needs to develop the skills to maintain a home and live independently.

What will we do?	Finance	Baseline Outcomes 09/10
3.1.6.1 Develop a two year pilot Crisis Intervention service to support young people sharing accommodation	Recycle existing long term SP funding for the proposed 24 hour staffed Young People project until suitable accommodation can be secured. Allocate some recycled funding to develop a Crisis Intervention service. (Please see 3.1.6.3 below)	N/A <ul style="list-style-type: none"> • Indicators = no of YP who have had shared living facilitated • No of crisis interventions • No of people who have sustained tenancy following crisis intervention

3.1.6.2	Support young people with high needs	Recycle existing long term SP funding for the proposed 24 hour staffed Young People project until suitable accommodation can be secured. Following the reconfiguration of Y Dyfodol, allocate some recycled funding to facilitate the continued operation of the Russell Road supported accommodation through the remodelled Nacro Symud Ymlaen supported housing project. (Please see 3.1.6.3 below)	<ul style="list-style-type: none"> • N/A • 				
3.1.6.3	Support young people presenting as homeless	Existing Resources (see below)					<ul style="list-style-type: none"> • 09/10 outcomes information • No. of Units of provision • Voids • Refused Referrals • Evictions
		Project	Project type	Min SUs	Max SUs	Min hrs/wk	
		CAHA Y Dyfodol Phases 1-2	24hr	16	16	280.00	
		CAHA Y Dyfodol Phases 3-4	SH	17	17	59.50	
		Supported Lodgings	SH	8	8	140.00	
		Symud Ymlaen (remodelled) (Nacro)	SH	10	10	100.00	
		Young People Generic Support (Nacro)	FS	5	10	35.00	
		Young Single People (Hafan Cymru)	FS	5	10	35.00	
		Tai Clwyd 5 YP	FS (LL)	5	5	9.00	
		Totals		76	86	658.5	
3.1.6.4	Continue to seek to develop a 24 hour staffed Young People project subject to securing appropriate accommodation.	Long term funding already allocated to secure a project for Denbigh and surrounding villages. Discussions are ongoing with a range of providers but this development is unlikely to materialise for 2-3 years. (NB: Please see 3.1.6.1 & 3.1.6.2 above re potential temporary recycling of this funding.)					N/A

3.1.6.5 Monitor acceptance of referrals for young people with Substance Misuse (SM) needs into services via the SP Coordinator.	N/A (within existing SP Team resources)	<ul style="list-style-type: none"> • Number of YP with SM needs re-presenting • No of acceptances • No of successful outcomes
3.1.6.6 Review the effectiveness of Y Dyfodol's new dispersed model of supported housing following embedding of the new service model.	N/A (within existing SP Team resources)	N/A
3.1.6.7 Review all Young People's accommodation based services with a focus on outcomes and rent levels	N/A (within existing SP Team resources)	N/A
3.1.6.8 Review the Tai Clwyd 5 project to determine future funding & implement the recommendations of the review	N/A (within existing SP Team resources)	N/A
3.1.6.9 Review Young People's floating support services to establish the impact of the potential non-renewal of Cymorth funding for the Denbighshire Support & Accommodation Development Worker role and to ensure continued accessibility. (See Section 2: Data Analysis 2007-2010, NME Analysis p.4.)	N/A (within existing SP Team resources)	N/A
<p><i>SPOP Data Analysis:</i></p> <ul style="list-style-type: none"> • Annual Returns show 173 services users were supported in Young People's generic project in 2009-10. 35 moved on to complete independence while 40 abandoned support, lost contact or were evicted. • NME forms submitted by young people have increased since 2007-8 from 20.4% (328 forms) to 23.3% (308) to 27.8% (451) 		

3.1.7 Substance Misuse (Homelessness Prevention and Community Safety)

Outcome Required: People with substance misuse needs are able to access the accommodation and housing support required to meet their needs to develop the skills to maintain a home and live independently.

What will we do?	Finance	Baseline Outcomes 09/10
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3.1.7.1 Target support to people at a high risk of harm with high alcohol needs	Continue the OFA floating support project while external Substance Misuse Action Team (SMAT) joint funding continues					<ul style="list-style-type: none"> No. of Units of provision Voids Refused Referrals Evictions
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	OFA - Alcohol Misuse FS 25+	FS	8	14	52.50	
3.1.7.2 Prevent relapse after treatment	Continue the Doorstop supported housing project					<ul style="list-style-type: none"> No. of Units of provision Voids Refused Referrals Evictions
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	Denbighshire Doorstop Project	SH	6	6	52.50	
3.1.7.3 Implement the Regional SP Strategy for people with Substance Misuse needs when published.	Review existing services if required					N/A
<p><i>SPOP Data Analysis:</i></p> <ul style="list-style-type: none"> Annual Returns show that of 16 service users in Substance Misuse supported housing in 2009-10, 5 moved on successfully. NME forms show that while Drug Use lead needs have remained stable, the number reporting Alcohol Issues as lead need has increased from 75 to 131, centred on the Over 25's. 						

3.1.8 Homelessness

Outcome Required: People who are homeless or potentially homeless are able to access the accommodation and housing support required to meet their needs to develop the skills to maintain a home and live independently

What will we do?	Finance	Baseline Outcomes 09/10
3.1.8.1 Consider the prioritisation of ex service personnel for access to appropriate Supporting People services following a review of current access levels.	N/A (within existing SP Team resources)	N/A
3.1.8.2 Contribute to preventing homelessness by continuing with generic under 25,	Existing Resources (see below)	<ul style="list-style-type: none"> 09/10 outcomes for the

over 25 and family support services (NB Generic services are also counted as provision for Young People & Families)	Project	Project type	Min SUs	Max SUs	Min hrs/wk	<ul style="list-style-type: none"> above services For above services No. of Units of provision Voids Refused Referrals Evictions
	CAIS Move-on	SH	5	5	43.75	
	Seashells Ltd (SH)	SH	4	4	112.00	
	CAHA Denbs Generic Floating support	FS	6	9	35.00	
	CAHA Rhyl coastal Strip & Community Support	FS (LL)	14	19	35.00	
	CAIS FS	FS	9	17	61.25	
	Seashells Ltd (FS)	FS (LL)	3	3	8.00	
	Tai Clwyd FS and General Needs	FS (LL)	2	2	3.50	
	Beginnings Generic Support (Wallich)	FS (LL)	24	30	52.50	
Totals		67	89	351		
3.1.8.3 Continue with the GIFT service for people who are homeless or potentially homeless	Existing GIFT services (not including GIFT High as this is counted under Ex-offender services)					<ul style="list-style-type: none"> GIFT outcomes 09/10 (excluding GIFT High) No. of Units of provision 09/10 v. reconfiguration Voids Refused Referrals Evictions
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	GIFT Families	FS (LL)	18	30	52.50	
	GIFT Over 25's	FS	18	34	122.50	
	GIFT Young People	FS (LL)	18	30	52.50	
Totals		54	94	227.5		
3.1.8.4 Support homeless / potentially homeless people aged over 25 by commissioning a replacement for the decommissioned Cae Dai supported housing scheme, either with a new project or through the expansion of existing provision (to be delivered as floating support until accommodation can be secured)	Existing Resources (see below)					<ul style="list-style-type: none"> 09/10 outcomes information 09/10 supply/No. of Units of provision Voids Refused Referrals Evictions
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	Cae Dai	SH	3	3	22.5	
3.1.8.5 Implement & Review the "access & move-on" framework	N/A (within existing SP Team resources)					N/A

SPOP Data Analysis:

- Annual Returns showed a sharp drop in numbers supported with a lead need of Homelessness in 2009-10 – from 489 (37.2%) in 2007-8 and 563 (39.0%) in 2008-9 to 289 (25.0%) in 2009-10
- Annual Returns also showed a drop in referrals though the proportion accepted has increased, possibly reflecting the impact of the Supporting People Coordinator. Also, increased generic homelessness provision has allowed providers to more effectively identify underlying needs.

3.1.9 Physical Disabilities (Homelessness Prevention and Community Safety)

Outcome Required: People with a physical disability who also have HRS needs are able to access the accommodation and housing support required to meet their needs to develop the skills to maintain a home and live independently

What will we do?	Finance	Baseline Outcomes 09/10
3.1.9.1 Ensure services are accessible for a range of disabilities	N/A (within existing SP Team resources). SP team to review, audit provision & publish availability	No. of accessible units 09/10
3.1.9.2 Incorporate disability access assessment into review process.	N/A (within existing SP Team resources).	No. of accessible units 09/10
3.1.9.3 Publish disability access details in SP directory	N/A (within existing SP Team resources).	No. of accessible units 09/10
3.1.9.4 Ensure existing service users with disabilities are appropriately supported through a Disabled Facilities Grant application where a need for this is identified.	N/A (within existing SP Team resources).	N/A

3.1.10 Repeat Presentations

Outcome Required: To reduce the number of people making significant numbers of repeat presentations by providing specific support targeted to complex needs

What will we do?	Finance	Baseline Outcomes 09/10
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3.1.10.1 Develop a person centred pilot project to test innovative and creative solutions to address barriers to achieving sustainable outcomes for these service users	Recycle existing long term SP funding for the proposed 24 hour staffed Mental health project until suitable accommodation can be secured. (Please see 3.2.4.1 below)	N/A
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3.2 Priorities for the Community Care & Older People funding portfolio

3.2.1 Older People

Outcome Required: Older People are able to access the accommodation and housing related support required to meet their needs to retain their skills and confidence to live independently.

What will we do?	Finance	Baseline Outcomes 09/10
3.2.1.1 Deliver a 2 tier housing support service in Denbighshire County Council sheltered housing provision (Tier 1 – Careline; Tier 2 - Warden Service). Implement the SP strategic review recommendations once finalised.	Existing Resources (Denbighshire County Council Sheltered Housing provision)	N/A
3.2.1.2 Deliver a tenure neutral floating support service utilising Denbighshire Housing Support assistants to extend to both urban and rural areas. (Enhancing the range of services that acknowledge the particular challenges of a rural county (not least of which is transport) whilst not ignoring the particular needs of urban dwellers e.g. housing options)	Existing Resources (Denbighshire County Council Housing Support Worker project)	N/A
3.2.1.3 Review all existing Denbighshire County Council service users' support plans with the assistance of and alongside the Reablement service	N/A (within existing SP Team resources)	N/A
3.2.1.4 Evaluate the Value For Money of Registered Social Landlord (RSL) sheltered housing services and benchmark against Denbighshire County Council provision	N/A (within existing SP Team resources)	N/A
3.2.1.5 Share learning re the reablement approach to sheltered housing with Registered Social Landlords' wardens and support workers.	N/A (within existing SP Team resources)	N/A

3.2.1.6 Work with RSL providers who wish to deliver outreach services extending to both urban and rural areas.	N/A (within existing SP Team resources)					N/A
3.2.1.7 Complete the Supporting People review of the Rhyl Extracare scheme and integrate the findings into future Extracare specifications	N/A (within existing SP Team resources)					N/A
3.2.1.8 Reallocate funding from the decommissioned STEPS / Occupational Therapy service to contribute to new Extracare provision	Existing Resources (decommissioned Denbighshire County Council STEPS / Occupational Therapy projects)					N/A
3.2.1.9 Roll out outcomes reporting to the all SP funded older people services.	N/A (within existing SP Team resources)					N/A
3.2.1.10 Reassess the strategic priority to fund Abbeyfield schemes given the development of Extracare	N/A (within existing SP Team resources)					N/A
3.2.1.11 Expand tenure neutral support services for Older people as opportunities arise.	Unknown					N/A
3.2.1.12 Continue to fund the ABBA project for people with early stage dementia.	Existing resources (see below)					<ul style="list-style-type: none"> ● 09/10 outcomes No. of Units of provision ● Voids ● Refused Referrals ● Evictions
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	ABBA	FS	20	30	90	
3.2.1.13 In the event funding is released from the community care and older peoples funding portfolio, develop a scheme in partnership with telecare to expand community alarms	Capacity permitting					N/A

3.2.2 Learning Disability (Community Care)

Outcome Required: People with a learning disability who can not access statutory services are able to access the accommodation and housing support required to meet their needs to develop the skills to maintain a home and live independently. This will help prevent demands on statutory service

What will we do?	Finance	Baseline Outcomes 09/10				
3.2.2.1 Develop a pilot preventive floating support service (temporarily funded for 2-3 years)	Existing resources: Reallocate Mencap funding	<ul style="list-style-type: none"> Outcomes for Mencap project 				
3.2.2.2 Review Keyring projects in the light of the above new floating support service, (if appropriate), the reablement agenda and the Supporting People Access and Move-On framework.	Existing resources: Keyring Rhyl & Denbigh					<ul style="list-style-type: none"> Overall outcomes and move-on performance for Keyring projects No Units accommodation secured No Units of provision Voids Refused Referrals Eviction
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	Keyring (Denbigh)	FS	9	12	22	
	Keyring (Rhyl)	FS	9	12	22	
Totals		18	24	44		
3.2.2.3 Continue to fund existing Supporting People Community Care services for people with Learning Disabilities.	Existing resources.					N/A

3.2.3 Substance Misuse (Community Care)

Outcome Required:

What will we do?	Finance	Baseline Outcomes 09/10
3.2.3.1 Decommission the Drug and alcohol Social Support project (formerly the CDAS project) at the end of the current contract as this is no longer a strategic priority to fund i.e. the service dimensions as detailed in the contract specification are no longer appropriate to the intended service user group.	N/A	N/A

3.2.4 Mental Health (Community Care)

Outcome Required: People with an assessed mental health need (secondary services) are able to access the accommodation and housing support required to meet their needs to develop the skills and confidence to live independently.

What will we do?	Finance	Baseline Outcomes 09/10																														
3.2.4.1 Continue to seek to develop a 24 hour staffed Mental Health project subject to securing appropriate accommodation. Utilise Telecare where possible and appropriate & tie the service into the "Move-on" Framework	Long term funding already allocated. (NB: Please see 3.1.10.1 above and 3.2.4.5 below re potential temporary recycling of this funding.)	N/A																														
3.2.4.2 Develop a Step down Integrated Framework for SP Mental Health services including the roll-out of the Supporting People Access and Move-on Framework to support the National Service Framework. Utilise Telecare where possible and appropriate & tie the service into the "Move-on" Framework	Existing Resources (see below)	<ul style="list-style-type: none"> • 09/10 outcomes for the above services • No Units of provision • Voids • Refused Referrals • Evictions 																														
	<table border="1"> <thead> <tr> <th>Project</th> <th>Project type</th> <th>Min SUs</th> <th>Max SUs</th> <th>Min hrs/wk</th> </tr> </thead> <tbody> <tr> <td>ACTS</td> <td>FS</td> <td>10</td> <td>18</td> <td>71.5</td> </tr> <tr> <td>East Parade (CMHT)</td> <td>FS/SH</td> <td>10</td> <td>20</td> <td>140</td> </tr> <tr> <td>MIND</td> <td>FS/SH</td> <td>24</td> <td>40</td> <td>72</td> </tr> <tr> <td>Poss 24hr MH SH</td> <td>SH</td> <td>6</td> <td>6</td> <td>105</td> </tr> <tr> <td>Totals</td> <td></td> <td>50</td> <td>84</td> <td>388.5</td> </tr> </tbody> </table>		Project	Project type	Min SUs	Max SUs	Min hrs/wk	ACTS	FS	10	18	71.5	East Parade (CMHT)	FS/SH	10	20	140	MIND	FS/SH	24	40	72	Poss 24hr MH SH	SH	6	6	105	Totals		50	84	388.5
Project	Project type		Min SUs	Max SUs	Min hrs/wk																											
ACTS	FS		10	18	71.5																											
East Parade (CMHT)	FS/SH		10	20	140																											
MIND	FS/SH		24	40	72																											
Poss 24hr MH SH	SH		6	6	105																											
Totals		50	84	388.5																												
	NB: See 3.2.4.3 Re Tai Clwyd Mental Health Projects																															
3.2.4.3 Complete the review of Tai Clwyd mental health provision and implement recommendations.	N/A (within existing SP Team resources)	N/A																														
3.2.4.4 Continue to fund Pipeline/ Gracelands for on going support	Existing Resources	N/A																														
3.2.4.5 Expand the ACTS project by two units in response to the increase in reported Mental Health Needs for two years.	Recycle existing long term SP funding for the proposed 24 hour staffed Mental Health project until suitable accommodation can be secured. (Please see 3.2.4.1 above)	<ul style="list-style-type: none"> • 09/10 outcomes • No Units of provision • Voids • Refused Referrals • Evictions 																														

3.2.5 Physical Disability (Community Care)

Outcome Required:

What will we do?	Finance	Baseline Outcomes 09/10
3.2.5.1 Continue to fund existing support projects for people with a Physical Disability.	Existing resources.	N/A
3.2.5.2 Continue to fund Gwilym PD for on going support.	Existing Resources (see below)	N/A

Section 4: Supporting People Proposed Actions 2011 - 2012

NB: All actions listed below may need to be comprehensively reviewed and revised should Supporting People funding for services in Denbighshire be significantly reduced e.g. through the implementation of a redistribution formula for SP funds by the Welsh Assembly Government, or as a result of the findings of the current ongoing review of Supporting People in Wales, or as a consequence of the forthcoming Comprehensive Spending Review.

4.1 Actions for the Community Safety & Homelessness funding portfolios 2011 - 2012

4.1.1 Regeneration		
Action 2011 - 2012	Finance	Baseline Outcomes 09/10
4.1.1.1 Review the geographical distribution of supported housing projects to establish whether there is an over-concentration of such services in the West Rhyl Strategic Regeneration Area.	N/A (within existing SP Team resources)	N/A
4.1.1.2 Review the need for additional capacity for existing floating support services when the West Rhyl Housing Regeneration Plan for the Strategic Regeneration Area is implemented to ensure that any vulnerable people affected are able to access housing related support to meet their needs.	Capacity permitting	N/A

4.1.2 Domestic Abuse		
Action 2011 - 2012	Finance	Baseline Outcomes 09/10

<p>4.1.2.1 Implement the findings of the review of the BAWSO cross-boundary pilot service for people from black and minority ethnic groups experiencing domestic abuse</p>	Capacity permitting					N/A
<p>4.1.2.2 Agree a longer term vision of refuge provision in both North and South Denbighshire by September 2011 as part of an integrated domestic abuse service to include elements of dispersed refuge accommodation and self contained refuge accommodation.</p>	Existing Resources (see below)					<ul style="list-style-type: none"> • 09/10 outcomes for above services • 09/10 supply map details • Voids • Refused referrals 09/10 • Evictions 09/10
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	GWA Refuge	DA	5	5	43.75	
	GWA SH	SH	1	1	2.00	
	NDDAS Low Level	SH	1	1	2.00	
	NDDAS Refuge	DA	4	4	70.00	
	NDDAS Additional refuge units	SH	2	2	35.00	
	Hafan Cymru Rhyl Cluster	SH	5	5	43.75	
	Totals		18	18	196.5	
<p>4.1.2.3 Specify the low level Glyndwr Women's Aid (GWA) SH supported housing unit as a self-contained dispersed Refuge unit for South Denbighshire and designate one unit of the current GWA Refuge as low level supported accommodation.</p>	Existing Resources (see below)					<ul style="list-style-type: none"> • 09/10 outcomes for above services • 09/10 supply map details • Voids • Refused referrals 09/10 • Evictions 09/10
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	GWA Refuge	DA	5	5	43.75	
	GWA SH	SH	1	1	2.00	
	Totals		6	6	45.75	
<p>4.1.2.4 Work with Glyndwr Women's Aid and Cymdeithas Tai Clwyd on the potential for remodelling of the GWA Refuge into self-contained accommodation.</p>	Existing Resources					<ul style="list-style-type: none"> • 09/10 outcomes for above services • 09/10 supply map details • Voids • Refused referrals 09/10 • Evictions 09/10
<p>4.1.2.5 Fund the North Denbighshire Domestic Abuse Service (NDDAS) Additional Refuge Units until March 2012 to retain self-contained dispersed</p>	Existing Resources (see below)					<ul style="list-style-type: none"> • 09/10 outcomes for above services • 09/10 supply map details
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	

refuge accommodation in North Denbighshire.	NDDAS Additional refuge units	SH	2	2	35.00	<ul style="list-style-type: none"> • Voids • Refused referrals 09/10 • Evictions 09/10
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4.1.3 Mental Health (Homelessness Prevention and Community Safety)

Action 2011 - 2012	Finance	Baseline Outcomes 09/10
4.1.3.1 Develop Mental Health homelessness floating support to complement the Making Space Mental Health Homelessness supported housing project for two years	Recycle existing long term SP funding for the proposed 24 hour staffed Mental health project for two years.	<ul style="list-style-type: none"> • 09/10 outcomes for the Making Space project • 09/10 Supply map details • Voids • Refused Referrals • Evictions
Roll out the Supporting People Access and Move-on Framework for all SP Mental Health services to support the National Service Framework	N/A (within existing SP Team resources)	N/A

4.1.4 Ex Offenders

What will we do?	Finance	Baseline Outcomes 09/10
4.1.4.1 Monitor refused referrals and repeat presentations to supported housing schemes via the Housing Support Co-ordinator to ensure Persistent and Priority Offenders (PPOs) are able to get the support they need.	N/A	N/A

4.1.5 Young People

Action 2011 - 2012	Finance	Baseline Outcomes 09/10
4.1.5.1 Develop a two year pilot Crisis Intervention service to support young people sharing accommodation	Recycle existing long term SP funding for the proposed 24 hour staffed Young People's project (see 6(d) p.13 above) for two years	N/A
4.1.5.2 Reconfigure the remodelled Nacro Symud Ymlaen supported housing project for two years to facilitate the continued operation of the Russell Road accommodation (previously Y Dyfodol Phase 1).	Recycle existing long term SP funding for the proposed 24 hour staffed Young People's project for two years	<ul style="list-style-type: none"> • N/A New service • Indicators = no of YP who have had shared living facilitated • No of crisis interventions • No of people who have sustained tenancy following crisis intervention
4.1.5.3 Monitor acceptance of referrals for young people with Substance Misuse (SM) needs into services via the SP Coordinator.	N/A (within existing SP Team resources)	<ul style="list-style-type: none"> • Number of YP with SM needs re-presenting • No of acceptances • No of successful outcomes
4.1.5.4 Review Young People's floating support services to establish the impact of the potential non-renewal of Cymorth funding for the Denbighshire Support & Accommodation Development Worker role and to ensure continued accessibility. (See Section 2: Data Analysis 2007-2010, NME Analysis p.4.)	N/A (within existing SP Team resources)	N/A

4.1.6 Homelessness

What will we do?	Finance	Baseline Outcomes 09/10
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4.1.6.1 Review accessibility of Supporting People Services for ex service personnel	N/A (within existing SP Team resources)	N/A
4.1.6.2 Commission a replacement for the decommissioned Cae Dai supported housing scheme (to be delivered as floating support until accommodation can be secured)	Existing Resources – Reallocate Cae Dai funding	<ul style="list-style-type: none"> • 09/10 outcomes information • 09/10 supply/No. of Units of provision • Voids • Refused Referrals • Evictions
4.1.6.3 Implement & Review the “access & move-on” framework	N/A (within existing SP Team resources)	N/A

4.1.7 Repeat Presentations

Action 2011 - 2012	Finance	Baseline Outcomes 09/10
4.1.7.1 Develop a person centred pilot project to test innovative and creative solutions to address barriers to achieving sustainable outcomes for these service users. This will continue into 2012-13 and 2013-14.	Recycle existing long term SP funding for the proposed 24 hour staffed Mental health project until suitable accommodation can be secured.	N/A

4.2 Actions for the Community Care & Older People funding portfolio 2011 - 2012

4.2.1 Older People		
Action 2011 - 2012	Finance	Baseline Outcomes 09/10
4.2.1.1 Deliver a 2 tier housing support service in Denbighshire County Council sheltered housing provision (Tier 1 – Careline; Tier 2 - Warden Service). Implement the SP strategic review recommendations once finalised.	Existing Resources (Denbighshire County Council Sheltered Housing provision)	N/A
4.2.1.2 Deliver a tenure neutral floating support service utilising Denbighshire Housing Support assistants to extend to both urban and rural areas.	Existing Resources (Denbighshire County Council Housing Support Worker project)	N/A
4.2.1.3 Review all existing Denbighshire County Council service users' support plans with the assistance of and alongside the Reablement service	N/A (within existing SP Team resources)	N/A
4.2.1.4 Evaluate the Value For Money of Registered Social Landlord (RSL) sheltered housing services and benchmark against Denbighshire County Council provision	N/A (within existing SP Team resources)	N/A
4.2.1.5 Share learning re the reablement approach to sheltered housing with Registered Social Landlords' wardens and support workers.	N/A (within existing SP Team resources)	N/A
4.2.1.6 Work with RSL providers who wish to deliver outreach services extending to both urban and rural areas. This will continue into 2012-13.	N/A (within existing SP Team resources)	N/A
4.2.1.7 Complete the Supporting People review of the Rhyl Extracare scheme and integrate the findings into future Extracare specifications	N/A (within existing SP Team resources)	N/A

4.2.1.8 Reallocate funding from the decommissioned STEPS / Occupational Therapy service to contribute to new Extracare provision	Existing Resources (decommissioned Denbighshire County Council STEPS / Occupational Therapy projects)	N/A
4.2.1.9 Roll out outcomes reporting to all SP funded older people services and all Community Care services.	N/A (within existing SP Team resources)	N/A
4.2.1.10 Reassess the strategic priority to fund Abbeyfield schemes given the development of Extracare	N/A (within existing SP Team resources)	N/A
4.2.1.11 Expand tenure neutral support services for Older People as opportunities arise.	Unknown	N/A

4.2.2 Learning Disability (Community Care)

Action 2011 - 2012	Finance	Baseline Outcomes 09/10
4.2.2.1 Develop a pilot preventive floating support service (temporarily funded for 2-3 years)	Existing resources: Reallocate Mencap funding	N/A New Service

4.2.3 Mental Health (Community Care)

Action 2011 - 2012	Finance	Baseline Outcomes 09/10
4.2.3.1 Complete the review of Tai Clwyd mental health provision and implement recommendations.	N/A (within existing SP Team resources)	N/A
4.2.3.2 Expand the ACTS project by two units for two years in response to the increase in reported Mental Health Needs.	Recycle existing long term SP funding for the proposed 24 hour staffed Mental Health project for two years.	<ul style="list-style-type: none"> • 09/10 outcomes • No Units of provision • Voids • Refused Referrals • Evictions

Section 5: Supporting People Proposed Actions 2012 - 2014

NB: All actions listed below may need to be comprehensively reviewed and revised should Supporting People funding for services in Denbighshire be significantly reduced e.g. through the implementation of a redistribution formula for SP funds by the Welsh Assembly Government, or as a result of the findings of the current ongoing review of Supporting People in Wales, or as a consequence of the forthcoming Comprehensive Spending Review.

5.1 Actions for the Community Safety & Homelessness funding portfolios 2012 - 2014

5.1.1 Domestic Abuse						
What will we do?	Finance					Baseline Outcomes 09/10
5.1.1.1 Implement the North Wales SP Planning Group's regional Domestic Abuse principles at a local level. The range of provision will include dispersed refuge units to support people with complex needs and men. Also ensure accommodation meets service users' needs and complies with agreed regional strategic aims regarding self contained refuge accommodation.	Existing Resources (see below)					<ul style="list-style-type: none"> • 09/10 outcomes for above services • 09/10 supply map details • Voids • Refused referrals 09/10 • Evictions 09/10
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	GWA Refuge	DA	5	5	43.75	
	GWA SH	SH	1	1	2.00	
	NDDAS Low Level	SH	1	1	2.00	
	NDDAS Refuge	DA	4	4	70.00	
	Hafan Cymru Rhyl Cluster	SH	5	5	43.75	
Totals		16	16	161.5		
5.1.1.2 Consider the possible development of a county wide floating support service (funded for an initial period of 30 months) to work with women who wish to remain in their own homes to prevent homelessness. Also those who wish return to or remain with the perpetrator. The service would work with the whole family unit & ensure target hardening & telecare are utilised to maximum benefit.	Capacity permitting. (This may involve commissioning a new pilot service or reconfiguring existing provision.)					N/A

5.1.1.3 Review Domestic Abuse floating support services in the light of findings from the possible new county wide service (see c above) & Denbighshire's "move-on" framework to inform future strategic priority to fund (SPTF)	N/A (within existing SP Team resources)	N/A
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5.1.2 Mental Health (Homelessness Prevention and Community Safety)

What will we do?	Finance					Baseline Outcomes 09/10
5.1.2.1 Review Mental Health homelessness supported housing services for a longer term funding decision.	Existing Resources (see below)					<ul style="list-style-type: none"> • 09/10 outcomes for the above services • 09/10 Supply map details • Voids • Refused Referrals • Evictions
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	MH Homeless (Making Space)	FS/SH	7	7	122.5	
	MH Single Sex (Hafan Cymru)	FS/SH	4	4	35.00	
	Totals		11	11	157.5	

5.1.3 Ex Offenders

What will we do?	Finance					Baseline Outcomes 09/10
5.1.3.1 Implement the findings of a North Wales SP Planning Group regional review of ex-offender services at a local level. This will consider provision for women ex-offenders.	Review existing services if required					N/A
5.1.3.2 Review existing provision for ex offenders. Ensure that services are accessible to Persistent and Priority Offenders with support needs and have the capacity to provide appropriate and timely responses.	Existing Resources (see below)					<ul style="list-style-type: none"> • 09/10 outcomes information for the above • No. of Units of provision • Voids • Refused Referrals • Evictions
	Project	Project type	Min SUs	Max SUs	Min hrs/wk	
	Rhyl Flats	SH	4	4	35.00	
	GIFT High	FS	8	10	87.50	
	Totals		12	14	122.5	

5.1.4 Families

What will we do?	Finance	Baseline Outcomes 09/10
5.1.4.1 Consider the development of e-learning resources for support workers in the Protection of Vulnerable Adults (POVA) and Child Protection (CP) if required to bridge any gaps in training provision.	Capacity permitting	

5.1.5 Young People

What will we do?	Finance	Baseline Outcomes 09/10
5.1.5.1 Continue to seek to develop a 24 hour staffed Young People project subject to securing appropriate accommodation.	Long term funding already allocated to secure a project for Denbigh and surrounding villages. Discussions are ongoing with a range of providers but this development is unlikely to materialise for 2-3 years.	N/A
5.1.5.2 Review the effectiveness of Y Dyfodol's new dispersed model of supported housing following embedding of the new service model.	N/A (within existing SP Team resources)	N/A
5.1.5.3 Review all Young People's accommodation based services with a focus on outcomes and rent levels	N/A (within existing SP Team resources)	N/A
5.1.5.4 Review the Tai Clwyd 5 project to determine future funding & implement the recommendations of the review	N/A (within existing SP Team resources)	N/A

5.1.6 Substance Misuse (Homelessness Prevention and Community Safety)

What will we do?	Finance	Baseline Outcomes 09/10
5.1.6.1 Implement the Regional SP Strategy for people with Substance Misuse needs when published.	Review existing services if required	N/A

5.1.7 Homelessness

What will we do?	Finance	Baseline Outcomes 09/10
5.1.7.1 Consider the prioritisation of ex service personnel for access to appropriate Supporting People services following a review of current access levels.	N/A (within existing SP Team resources)	N/A

5.1.8 Physical Disabilities (Homelessness Prevention and Community Safety)

What will we do?	Finance	Baseline Outcomes 09/10
5.1.8.1 Ensure services are accessible for a range of disabilities	N/A (within existing SP Team resources). SP team to review, audit provision & publish availability	No. of accessible units 09/10
5.1.8.2 Incorporate disability access assessment into review process.	N/A (within existing SP Team resources).	No. of accessible units 09/10
5.1.8.3 Publish disability access details in SP directory	N/A (within existing SP Team resources).	No. of accessible units 09/10
5.1.8.4 Ensure existing service users with disabilities are appropriately supported through a Disabled Facilities Grant application where a need for this is identified.	N/A (within existing SP Team resources).	N/A

5.2 Actions for the Community Care & Older People funding portfolio 2012 - 2014

5.2.1 Mental Health (Community Care)

What will we do?	Finance	Baseline Outcomes 09/10																														
5.2.1.1 Continue to seek to develop a 24 hour staffed Mental Health project subject to securing appropriate accommodation. Utilise Telecare where possible and appropriate & tie service into the "Move-on" Framework	Long term funding already allocated.	N/A																														
5.2.1.2 Develop a Step down Integrated Framework for SP Mental Health services including the roll-out of the Supporting People Access and Move-on Framework to support the National Service Framework. Utilise Telecare where possible and appropriate & tie the service into the "Move-on" Framework	Existing Resources (see below), SP Team capacity permitting. <table border="1" data-bbox="909 703 1653 932"> <thead> <tr> <th>Project</th> <th>Project type</th> <th>Min SUs</th> <th>Max SUs</th> <th>Min hrs/wk</th> </tr> </thead> <tbody> <tr> <td>ACTS</td> <td>FS</td> <td>10</td> <td>18</td> <td>71.5</td> </tr> <tr> <td>East Parade (CMHT)</td> <td>FS/SH</td> <td>10</td> <td>20</td> <td>140</td> </tr> <tr> <td>MIND</td> <td>FS/SH</td> <td>24</td> <td>40</td> <td>72</td> </tr> <tr> <td>Poss 24hr MH SH</td> <td>SH</td> <td>6</td> <td>6</td> <td>105</td> </tr> <tr> <td>Totals</td> <td></td> <td>50</td> <td>84</td> <td>388.5</td> </tr> </tbody> </table>	Project	Project type	Min SUs	Max SUs	Min hrs/wk	ACTS	FS	10	18	71.5	East Parade (CMHT)	FS/SH	10	20	140	MIND	FS/SH	24	40	72	Poss 24hr MH SH	SH	6	6	105	Totals		50	84	388.5	<ul style="list-style-type: none"> • 09/10 outcomes for the above services • No Units of provision • Voids • Refused Referrals • Evictions
Project	Project type	Min SUs	Max SUs	Min hrs/wk																												
ACTS	FS	10	18	71.5																												
East Parade (CMHT)	FS/SH	10	20	140																												
MIND	FS/SH	24	40	72																												
Poss 24hr MH SH	SH	6	6	105																												
Totals		50	84	388.5																												