

Please indicate which office you contacted:

Rhyl  Ruthin  Denbigh  Llangollen

Please indicate which office you attended:

Rhyl  Ruthin  Denbigh  Llangollen

Please indicate the purpose of your visit:

Birth  Death  Marriage / Civil Partnership

Certificate Application  Family History  Other

**Birth registration – was your appointment within 5 working days of you contacting us?**

Yes  No

**Death registration – was your appointment within 2 working days of contacting us?**

Yes  No

**Marriage / Civil Partnership notice – was your appointment within 5 working days of contacting us?**

Yes  No

**Were you seen within 10 minutes of your appointment time?**

Yes  No

**If you attended without an appointment – were we able to see you to register?**

Yes  No

**Were you dealt with courteously, with sensitivity and in a personable manner?**

Yes  No

Please comment

**Overall, were you satisfied with the service you received?**

Yes  No

If you have any further comments regarding the service, the buildings and facilities, please state them below:

**Thank you very much for your feedback.**

This will help us to improve our services to the public.

**Please return form to:-**

Eleri Woolford  
Member Support & Development Manager  
Legal and Democratic Services Department  
County Hall, Wynnstay Road, Ruthin, LL15 1YN

Telephone: 01824 706196  
E-mail: [eleri.woolford@denbighshire.gov.uk](mailto:eleri.woolford@denbighshire.gov.uk)



# Ffurflen Adborth Cwsmeriaid

Gwasanaeth Cofrestru Sir Ddinbych



**Nodwch ba swyddfa y gwnaethoch chi gysylltu â hi:**

Y Rhyl  Rhuthun  Dinbych  Llangollen

**Nodwch i ba swyddfa yr aethoch chi:**

Y Rhyl  Rhuthun  Dinbych  Llangollen

**Nodwch bwrpas eich ymweliad:**

Genedigaeth  Marwolaeth  Cais am Dystysgrif

Hanes Teuluol  Priodas / Partneriaeth Sifil  Arall

**Cofrestru genedigaeth – oedd eich apwyntiad o fewn 5 diwrnod gwaith i chi gysylltu â ni?**

Oedd  Na

**Cofrestru marwolaeth – oedd eich apwyntiad o fewn 2 ddiwrnod gwaith i chi gysylltu â ni?**

Oedd  Na

**Hysbysiad o Briodas / Partneriaeth Sifil – oedd eich apwyntiad o fewn 5 diwrnod gwaith i chi gysylltu â ni?**

Oedd  Na

**Gawsoch chi eich gweld o fewn 10 munud i amser eich apwyntiad?**

Do  Na

**Os oeddech chi yno heb apwyntiad – a fu'n bosib i ni eich gweld i gofrestru?**

Do  Na

**Gawsoch chi eich trin yn gwrtais, gyda sensitifrwydd ac mewn ffordd ddymunol?**

Do  Na

Rhowch sylwadau

**Yn gyffredinol, oeddech chi'n fodlon â'r gwasanaeth a gawsoch chi?**

Oeddwn  Na

**Os oes gennych unrhyw sylwadau pellach ynglŷn â'r gwasanaeth, yr adeiladau a'r cyfleusterau, nodwch nhw isod:**

**Diolch yn fawr i chi am eich adborth.**

Fe fydd hyn yn ein helpu i wella ein gwasanaethau i'r cyhoedd.

**Dychwelwch y ffurflen, os gwelwch yn dda, at:-**

Eleri Woolford  
Rheolwr Cefnogi a Datblygu Aelodau  
Adran Gwasanaethau Cyfreithiol a Democrataidd  
Neuadd y Sir, Ffordd Wynnstey, Rhuthun, LL15 1YN

Ffôn: 01824 706196  
E-bost: eleri.woolford@sirddinbych.gov.uk



# Customer Feedback Form

Denbighshire Registration Service

