

Social Services

Complaints, comments and Praise

This leaflet tells you how to contact us if you want to:

Tell us if you have had a good service



Or
Complain if you are unhappy with a service



This leaflet is easy to read

This form is also available in Welsh

Contact the Social Services Complaints Officer to tell us if you had a good service, or if you are unhappy with a service

If you would like help to make a complaint, you can ask someone you know to help you, or we can help you find an advocate. An advocate is a trained person who will support you with your complaint. You do not have to pay for using an advocate.



Phone
0800 032 1099



Face to Face

Write to



**The Complaints Officer
Social Services
Russell House
Churton Road
Rhyl
Denbighshire
LL18 3DP**



Email
ssdcomments@denbighshire.gov.uk

This document may be available in other languages and/or formats on request. Please call 0800 032 1099 for further details