

Denbighshire County Council ECO4 and Great British Insulation Scheme Flexible Eligibility Statement of Intent

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This statement sets out Denbighshire County Council's flexible eligibility criteria for the Energy Company Obligation (ECO4) scheme from December 2022 – March 2026.

The ECO4 scheme will focus on supporting low income and vulnerable households. The scheme will improve the least energy efficient homes helping to meet the Government's fuel poverty and net zero commitments. The Great British Insulation Scheme will support the ECO4 scheme in the delivery of predominantly single measures targeted at a wider range of households.

Denbighshire County Council welcomes the introduction of the ECO4 Flex eligibility routes as it helps the Council achieve its plans to improve the homes of those in fuel poverty or vulnerable to the cold.

The Council has worked for many years on projects to improve energy efficiency and reduce fuel poverty on a county wide basis but note that the final decision whether a householder receives an ECO measure is made by the obligated energy supplier or their agents / contractors and Flintshire Council / Denbighshire County Council cannot guarantee the installation of measures.

The Council is publishing this Statement of Intent (Sol), on the **02/10/2025** to confirm that each of the identified households will adhere to at least one of the four available routes outlined below:

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Statement of Intent

Route 1: Privately rented households in SAP bands E-G or Owner occupied households in SAP bands D-G with an income less than £31,000. This cap applies irrespective of the property size, composition, or region.

Route 2: Privately rented or Owner occupied households in SAP bands E-G that meet a combination of two of the following proxies:

Proxy 1)	Homes in Welsh provision LSOA 1-3 on the Welsh Index of Multiple Deprivation 2019 ⁱ
Proxy 2)	Householders receiving a Council Tax reduction (reductions based on low income only, excludes single person reductions).
Proxy 3)	Householders vulnerable to living in a cold home as identified in the National Institute for Health and Care Excellence (NICE) Guidance. Only one from the list can be used, excludes the proxy 'low income'.
Proxy 4)	A householder receiving free school meals due to low-income.

* Note proxies 1 and 3 cannot be used together.

¹ [Welsh Index of Multiple Deprivation \(full Index update with ranks\): 2019 | GOV.WALES](#)

Route 3: Privately rented households in SAP bands E-G or Owner occupied households in SAP bands D-G households that have been identified by either a person registered in the General Practitioner Register General Practitioner, a Scottish Health Board, a Welsh Health Board, an NHS Foundation Trust, or an NHS Trust as vulnerable, with an occupant whose health conditions may be impacted further by living in a cold home. These health conditions may be cardiovascular, respiratory, immunosuppressed, or limited mobility related.

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Evidence, monitoring and reporting

All installers working under this agreement will need to confirm eligibility of a property and/or its occupants for ECO4: FLEX and/or Great British Insulation Scheme. Residents are required to complete an assessment form

All installers working under this agreement will need to be approved by Flintshire Council (on behalf of Denbighshire County Council) and have paid for their application, before any measures have been installed and the energy savings reported to the Council on a quarterly basis.

All declarations held by installers must match the declarations sent by Flintshire Council (on behalf of Denbighshire County Council) to Ofgem.

Installers must retain all proof of eligibility for the selected referral route for later auditing purposes.

Installers that were previously registered with RMBC for ECO 3 will have to reapply for ECO4 and provide the following documents to be held on record by Flintshire County Council (on behalf of Denbighshire County Council):

- PAS 2030:2019 accreditation
- Trust Mark registration.
- MCS accreditation.

All installers must use the application form provided by Flintshire County Council (on behalf of Denbighshire County Council). No application will be accepted other than the forms supplied and the forms must be filled in correctly and clearly to avoid invalid applications.

Any installer found to be using sales tactics that the Council deem to be immoral / misleading can have its declarations and work through ECO-4 flex and/or Great British Insulation Scheme in Flintshire & Denbighshire suspended.

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Declaration and evidence check confirmation

All potentially eligible households should apply through one of their approved ECO installers to ensure that they can either benefit from the scheme or be assessed for eligibility under any other relevant programme.

The officer below will be responsible for checking and verifying declarations and associated evidence submitted on behalf of Denbighshire County Council:

Name: Joseph Muxlow

Job Title: Housing Regeneration Manager, Flintshire County Council

Telephone: 01352 703426

Email: joseph.muxlow@flintshire.gov.uk

Name: Shelley Webber

Job Title: Energy Project Coordinator

Telephone: 01352 701667

Email: shelley.webber@flintshire.gov.uk

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CEO or dedicated responsible person mandatory signature

Denbighshire County Council has appointed Flintshire County Council to administer the scheme on their behalf, according to BEIS' ECO4 Order and will identify eligible households via Ofgem's application process. The CEO of the Flintshire County Council will oversee the process of identifying eligible households under ECO4 Flex and the Great British Insulation Scheme.

The eligibility information will be stored securely in line with Flintshire County Council's data protection policy, Information Commissioner's Office Data Sharing Code, and BEIS guidance.

Signature: 

Name: Liz Grieve

Job Title: Head of Service, Housing & Communities Service, Denbighshire County Council

Date of signature: 02/10/2025

For any general enquires relating to this Sol, please contact DEEPadmin@flintshire.gov.uk
