

# Customer Service Matters

## Business Planning and Performance

When you	We will
Provide the council with any personal information	Respect your personal information, keep it safe and protected in line with the Data Protection Act 1998
Ask to change a house name	Consider your request and respond to you within 10 working days

### Anything you want to tell us?

Let us know if you think we've done something wrong or made a mistake.

We would also like to know if you think we have done something well or if you have a comment or an idea about how we could do something differently or better.

Let us know by e-mailing [your.voice@denbighshire.gov.uk](mailto:your.voice@denbighshire.gov.uk);  
by phoning 01824 706101  
by filling a form on our website at [www.denbighshire.gov.uk](http://www.denbighshire.gov.uk)

