

Customer Service Matters

Destination, Marketing and Communication

When you	We will
Become a Fitness Suite Member	Provide you with “Your Personal Fitness Plan” which details the service and support you can expect from us
Visit our Leisure Centre	Ensure that facilities are maintained to a high standard of cleanliness at all times
Visit our Library and the book you require is not available	Aim to get you a copy within 7 days
Visit our One Stop Shop	Aim to process your query on your first visit
Visit Rhyl Pavilion Theatre	Ensure staff provide an efficient service to customers and are polite, friendly and helpful

Anything you want to tell us?

Let us know if you think we've done something wrong or made a mistake.

We would also like to know if you think we have done something well or if you have a comment or an idea about how we could do something differently or better.

Let us know by e-mailing your.voice@denbighshire.gov.uk;
by phoning 01824 706101
by filling a form on our website at www.denbighshire.gov.uk

