

# Customer Service Matters

## Legal and Democratic Services

When you	We will
...contact Registration Services about the birth of your child...	...offer you an appointment to register the birth within 5 working days, or if you are able to wait, offer an appointment on the same day.
...contact Registration Services about someone who has died...	...offer you an appointment to register the death within 2 working days, or if you are able to wait, offer an appointment on the same day.
...require meeting papers for a formal Denbighshire County Council meeting...	...publish and circulate bilingual versions of all meeting papers at least 3 working days before the meeting.

### Anything you want to tell us?

Let us know if you think we've done something wrong or made a mistake.

We would also like to know if you think we have done something well or if you have a comment or an idea about how we could do something differently or better.

Let us know by e-mailing [your.voice@denbighshire.gov.uk](mailto:your.voice@denbighshire.gov.uk);  
by phoning 01824 706101  
by filling a form on our website at [www.denbighshire.gov.uk](http://www.denbighshire.gov.uk)

