

# Denbighshire Social Care Workforce Partnership Newsletter



## Denbighshire Social Care Workforce Partnership Newsletter

We hope that you are all continuing to keep safe and well. This issue of the Social Care Workforce Development Partnership (SCWDP) newsletter will provide an update on the 2020-2021 Denbighshire Training Plan. Please get in touch if you'd like copies of our previous newsletters.

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## Training and Workforce Update

We are working hard to ensure training courses will become available from September onwards, the majority of these will be via digital platforms. Therefore, please keep an eye out for course details over the next few weeks.

Moving forward our hope is to develop a robust training plan which can adapt to the uncertainty of the future.

Any feedback on any digital training already attended will be gratefully received as we are aware that not everyone learns in the same way and the notion of e-learning might seem a brave new world for some.

With this in mind, one of the on-going tasks we envisage undertaking in the near future will be understanding your worker's access to IT equipment and their level of digital literacy - there are steps we can take to support this in the first instance. This information can then help inform our training plan moving forward.

If you are experiencing issues with accessing IT equipment or need support for staff with their level of digital literacy then please contact Samantha O'Mara via email

[Samantha.O'Mara@denbighshire.gov.uk](mailto:Samantha.O'Mara@denbighshire.gov.uk) or telephone 01824 706610.

## PPE Team

This issue would like to pay thanks to the hard work of Denbighshire PPE Team whom have been supporting you with the distribution of Welsh Government PPE since the beginning of the COVID outbreak. We would also like to take this opportunity for you to meet the team.

PPE is a new team which was brought together at the beginning of the COVID outbreak. Nigel Jones who is the team manager for CESI and Workforce Development Team brought together a small group of people to help co-ordinate the distribution of Welsh Government PPE to all Denbighshire's Social Care Providers.

### Meet the PPE Team

**Caroline Morgan** was working as a Monitoring Officer within the Workforce Development Team and at the beginning of the COVID outbreak in March was set the task of developing the PPE team with Nigel and Adele, developing processes to enable a consistent workflow for the PPE distribution across the county. 16 weeks on and she's still here going strong with the forever adapting PPE team.

**Adele Ryan-Evans** is a Business Administrator based in the Workforce Development Team and arranges Social Care training courses for all internal and external staff. Adele developed the PPE team with Caroline and worked tirelessly receiving PPE requests and ensuring deliveries were packed ready for distribution. Adele liaised daily with our

providers. Adele had a positive impact on the PPE team and is now supporting all of our volunteers and redeployees and arranging training for them to fulfil roles in the community.

**Nickie Taylor** works as a Housing First Officer with the Housing First Team. Nickie had the amazing role of delivering PPE across the county. She also took special requests and delivered Ready Break to a care home who were struggling to source for one of their residents. Nickie documented her journeys on a daily basis taking the most beautiful pictures of our County. At the beginning of June Nickie had to return to her substantive post which was really sad for our team.

**Ashley Williams** works as a Homelessness Prevention Assistant with Denbighshire's Homeless Prevention Team. Ashley also had the role of delivering PPE to all of our providers. Ashley was a real asset to the team especially with organising and rearranging our PPE stock every time we received a delivery. At the beginning of June, Ashley, another key member of the PPE service, returned to his substantive post in the Homelessness Prevention Team.

**Sarah Bridge** works as a Business Administrator in the Workforce Development Team supporting the student placements and arranging training courses. Sarah is now based with the PPE team and receives all PPE requests from our providers and liaises with them on a daily basis. Sarah works hard to ensure all deliveries are provided efficiently.

**Kevin Jarvis** works as a Deputy Team Manager in the Workforce Development Team, managing the SCWWDP grant and the workflow of training courses and student placements. Kevin is working hard and now oversees the running of PPE and attends weekly meetings with providers, dealing with issues or enquiries and supporting Caroline with co-ordinating the service.

**Tony Hollywell** who works with Denbighshire's Library Services delivering books across the county, changed roles and was redeployed to deliver PPE instead. Tony worked hard and was eager to be out delivering, ensuring our providers received their PPE. Tony supported the team until early May before returning to his substantive post.

**Julie Mills** who recently started a new role in the bowling centre in Prestatyn has since been redeployed to join the PPE team and is a key member of our team. Julie works hard

in our warehouse receiving and preparing deliveries then distributing PPE to providers across the county.

**Shaun Hughes** is based in Denbigh leisure centre where he works in the gym and delivers fitness classes. He has now been redeployed and delivers PPE to providers. Shaun works extremely hard both in the warehouse and when out and about delivering. He is our saviour on delivery days!



Left to Right, Caroline Morgan, Nickkie Taylor, Ashley Williams, Adele Ryan-Evans



Left to Right (the team are smiling under their masks☺)

Kevin Jarvis, Ashley Williams, Shaun Hughes, Caroline Morgan, Julie Mills, Nickkie Taylor, Sarah Bridge

The team work on a weekly basis to supply emergency PPE to providers, with guidance changing regularly and circumstances consistently changing it works best for us and our providers to ensure they receive the quantities required for their needs. We report daily to Welsh government with all PPE distribution quantities.

It has been a challenging yet positive experience. It's amazing how a team of people from various services have really gelled and come together through these difficult times.

## COVID 19 Information and Training Resources

### COVID 19 Parliamentary Review

The Parliamentary Joint Committee on Human Rights (JCHR) is currently holding an inquiry into the UK Government's response to Covid-19. This inquiry is looking at how people's human rights may have been affected. The British Institute of Human Rights is running a survey to gather people's views to present to the committee.

- For those **working in social care or health services** the survey link is: [Survey for People Working in Social Care or Health Services](#)
- If you would like to complete or share our **survey for people and families** you can do so here: [Survey for People and Families](#)
- If you would like to complete or share our **survey for advocacy and campaigning groups** you can do so here: [Survey for Advocates and Campaigning Groups](#)

### COVID 19 Risk Assessment Tool

The All Wales Covid-19 Workforce Risk Assessment Tool has been launched by the Welsh Government. Welsh Government's top priority is to protect communities and the workforce in Wales, and this tool supports you to protect your staff during the difficult months ahead.

This accessible and effective tool has been designed to support health and social care workers to check if they are personally at a higher risk of experiencing serious effects if they contract Covid 19. After identifying a staff member's personal risk category, the tool will suggest possible workplace adjustments and general advice to mitigate risk, and signpost several resources to help physical and mental health and wellbeing.

The tool, as well as supporting guidance and FAQs can be viewed at:

[Check your Risk](#)

[Gwirio eich Risg](#)

The tool is now also available through NHS learning (direct link from above Welsh Government website page). The online version provides extra functions to record the assessments and follow up conversations and actions. If you are new to Learning@Wales, you will need to create an account which will also give you access to a range of other available e-learning modules.

If you are experiencing access issues, please contact the E-Learning Helpdesk via live chat, 01443 848636 or [elearning@wales.nhs.uk](mailto:elearning@wales.nhs.uk). For any other troubleshooting queries or advice on using the tool please contact

[HSS.Covid19.WorkplaceAssessmentSubGroup@gov.wales](mailto:HSS.Covid19.WorkplaceAssessmentSubGroup@gov.wales)

A video which explains more about using the tool can be viewed on the Welsh Government's YouTube channel:

[Covid-19 Workforce Risk Assessment Tool Video Clip](#)

[Covid-19 Workforce Risk Assessment Tool Video Clip - Welsh Version](#)

A Presentation on 13 August will offer an opportunity to learn more about the benefits of using the tool in the workplace, and to ask any questions/provide personal feedback about completing the assessment and implementing any actions as a result. The presentation will be delivered using Microsoft Teams mechanism.

To register to attend, please email [SocialCareCoordination@gov.wales](mailto:SocialCareCoordination@gov.wales).

## **ADSS Cymru: Covid-19 Support for Commissioned Providers Guidance Webinar**

[ADSS Cymru Support for Commissioned Providers](#)

## **COVID-19 Support Online Training**

Training for new **starters**. **This course** is designed to provide training and support to front-line staff during the COVID-19 pandemic. From grasping what COVID-19 actually is to understanding how you can support clients and staff throughout, whilst managing risk.

[Aneemo Academy COVID 19 Support](#)

## **Useful Updates and Newsletters**

### **Liberty Protection Safeguards**

The UK Government announced on the 16th July a new date for LPS with full implementation aimed for April 2022.

A link to the full ministerial announcement can be found here: [LPS Safeguards Statement](#)

### **Social Care Wales Domiciliary Care Report**

The full report can be viewed here: [SCW Domiciliary Care Workers on the Register Report Jun 2020](#)

A recently published blog from David Pritchard Director of Regulation can be viewed here:

[What can we learn from the recent Dom Care report](#)

## Industry Newsletters

Regular updates and information can be found on the following webpages. These are being regularly updated:

[ADSS Weekly Newsletters](#)

[Social Care Wales Covid-19 Guidance](#)

[NICE Social Care Updates and Resources](#)

[North Wales Social Care and Wellbeing Services Improvement Collaborative](#)

## Training Resources

### RCS

All upcoming webinars are all listed via the link below and are free to access for any enterprises based within Denbighshire, with additional follow-up support available for those classed as SMEs.

Example Webinars include, Supporting the Mental Health and Wellbeing of HealthCare

[RCS Wellbeing Webinars](#)

### Safeguarding Older People Training

As a response to Covid-19, Aberystwyth University are offering free online training exploring domestic abuse in later life. Training is available to access online at any time and is broken down into 4 short modules, so participants can log in and out to do a section at a time or run through all 4 in one sitting (which is approx. 1 hour 20 minutes):

Module 1: Understanding domestic abuse and older people

Module 2: Help seeking - Barriers, enablers and additional considerations

Module 3: Mental health impact and wellbeing

Module 4: Safety planning and referral

To access the training please click the following link: [England and Wales Courses](#)

If you have any issues at all contact [hello@dewischoice.org.uk](mailto:hello@dewischoice.org.uk) and a member of the team will assist.

## **North Wales Safeguarding Board**

NWSB 7 Minute Briefings can be access here some of the recent additions include;

[NWSB 7 Minute Briefings](#)

## **Social Care Wales**

Social Care Wales continue to add links and resources, so check back regularly.

Social Care Wales Website - [Training Courses](#)

Social Care Wales Health and Wellbeing Resources- [Health and Wellbeing](#)

## **Language Dignity and Care Training**

The new training resource to support bilingual working – **Language, dignity and care** – has just gone live on Social Care Wales' website.

The 'train the trainer' resource has been developed to support language awareness training for students and people working in health and social care, early years and childcare.

[Language Dignity and Care](#)

## **Dementia and COVID 19**

SCW have recently up-dated their Dementia and Covid 19 page with additional useful information and resources

[SCW Dementia and COVID 19](#)

## **Useful Videos around Dementia**

Memory: [You Tube video clip - Memory](#)

Sensory changes: [You Tube video clip - Sensory Changes](#)

Formulation: [You Tube video clip - Formulation](#)

Needs: [You Tube video clip - Needs](#)

[Information for Carers from Pennine Care NHS Website](#)

## **Silver Cloud**

SilverCloud is an online cognitive behavioural therapy programme that has been made available free to social care workers and other key workers in Wales. The programme aims to help reduce depression and anxiety, and consists of seven to eight modules that can be completed at your own pace. To access the programme, you will need a free access code, which is available via the social care worker card

[SilverCloud](#)

## **UNISON Cymru Wales WULF**

**UNISON Members Staff Skills Academy (For UNISON Members)** Over 550 accredited online courses, accessible online and completed through self-guided learning from resources provided. To gain access to the SSA please email

[cymruwaleswulf@unison.co.uk](mailto:cymruwaleswulf@unison.co.uk) requesting a SSA account

**Learn My Way** Free online courses covering a range of topics including 'Online Basics' and 'Online Safety'. To access these courses with the ability to save your progress simply register, selecting UNISON Cymru Wales as your 'Centre'.

[Learn My Way Website](#)

**UNISON Signposting Service** - Please browse our 'Padlet' signposting board which contains a range of information including links to free learning offers from providers such as the Open University and the Mindfulness Institute:

[UNISON Cymru Wales Learning - Signposting Service 'Padlet'](#)

[UNISON Cymru Wales Learning - Covid-19 'Padlet'](#)

## **WULF Project**

WULF learning opportunities are available to those living or working in Wales who work in schools, health or social care (learners do not have to be UNISON members to be eligible):

[WULF Online Learning](#)

## **Adult Learning Wales**

Introduction to British Sign Language (8 week course) - [B.S.L. course](#)

## **Making GenerationR Free Resilience Training**

If you would like further information, please visit their website FREE Resilience Webinars for the Frontline Services, delivered by a member of Blesma. Get in touch with

@MakingGenR if you want to hear an inspirational story and be part of this positive experience! [Makinggenerationr Free Training](#)

## Developing digital skills and access to IT equipment

'Learn My Way' is a website of free online courses for beginners, helping them develop digital skills to make the most of the online world. [Digital Skills - Free Courses](#)

## Digital Communities Wales: free webinars

Digital Communities Wales are organising a range of free webinars which support people to use technology during the Covid-19 pandemic [Digital Communities - Free Webinars](#)

## Get online at home

Affordable access to computers (refurbished) if you're in receipt of eligible benefits, or aren't on benefits [Get Online at Home](#)

## FutureDotNow

To assist employees in getting to grips with technology. Information available about Digital skills initiatives including training sessions and resources

[Digital Skills Initiatives from FutureDotNow](#)

Also the **DevicesDotNow** campaign is asking for donations in the form of tablets, smartphones, laptops to empower some of the most vulnerable households.

[DevicesDotNow Campaign](#)

## Denbighshire County Council's Workforce Development Team Contact Information

Please can you advise when your e-mail address or telephone number changes so we can ensure you continue to receive flyers about SCWDP Training Courses as soon as they are arranged. Please contact the admin team on 01824 706633 or e-mail

[scwdp@denbighshire.gov.uk](mailto:scwdp@denbighshire.gov.uk)

References in the Newsletter to any specific product, service or company does not constitute its endorsement by the Denbighshire Social Care Workforce Development Partnership.

Name	Contact Details
<b>Nigel Jones</b> Team Manager	<a href="mailto:nigel.jones@denbighshire.gov.uk">nigel.jones@denbighshire.gov.uk</a> 01824 708354
<b>Kevin Jarvis</b> Deputy Team Manager	<a href="mailto:Kevin.jarvis@denbighshire.gov.uk">Kevin.jarvis@denbighshire.gov.uk</a> 01824 706605
<b>Sonia Pugh</b> Staff Development Officer	<a href="mailto:Sonia.pugh@denbighshire.gov.uk">Sonia.pugh@denbighshire.gov.uk</a> 01824 706367
<b>Margaret Watkins</b> Staff Development Officer	<a href="mailto:margaret.watkins@denbighshire.gov.uk">margaret.watkins@denbighshire.gov.uk</a> 01824 708377
<b>Samantha O'Mara</b> Monitoring Officer	<a href="mailto:Samantha.O'Mara@denbighshire.gov.uk">Samantha.O'Mara@denbighshire.gov.uk</a> 01824 706869
<b>Adele Ryan-Evans</b> Administration Officer	<a href="mailto:Adele.Ryan-Evans@denbighshire.gov.uk">Adele.Ryan-Evans@denbighshire.gov.uk</a> 01824 706359
<b>Steven Owens</b> Administration Officer	<a href="mailto:Steven.owens@denbighshire.gov.uk">Steven.owens@denbighshire.gov.uk</a> 01824 706637
<b>Sarah Bridge</b> Administration Officer	<a href="mailto:Sarah.bridge@denbighshire.gov.uk">Sarah.bridge@denbighshire.gov.uk</a> 01824 706347