

Denbighshire Supporting People Directory of Support Services

Supporting People
Denbighshire County Council
April 2016



Denbighshire Supporting People

What is Supporting People?

Supporting People is a Welsh Government Programme which provides housing related support services to vulnerable people over the age of 16. It enables them to live independently in the community and avoid the risk of becoming homeless.

What is Housing related support?

Housing related support is provided to help vulnerable people develop or maintain the skills and confidence necessary to live as independently as possible.

Housing related support can include help and advice with:

- Developing life and domestic skills
- Budgeting and managing money
- Accessing other services and opportunities
- Establishing safety and security

How to apply...

Provision of housing related support services will be based on identified or assessed needs and referrals are usually made through an agency or voluntary organisation to the Supporting People Pathway Team.

You can:

- Ask an agency or voluntary organisation that is helping you at the moment to contact us
- Ask your social worker or Health Professional to contact us
- Ask a member of your family or a friend to contact us
- Contact us yourself

Email: supporting.people@denbighshire.gov.uk
Telephone: 01824 706450

How to find out more

For more information or to download a referral form, visit the Supporting People page at www.denbighshire.gov.uk

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The Single Pathway Team

Name of Support Project and Service Provider	Minimum number of clients	Service Description
Single Pathway Team/Complex Case Workers Denbighshire County Council	120	This project ensures one referral pathway for people accessing Supporting People projects within Denbighshire. The service will match needs to support services, ensure that support needs are considered jointly by the appropriate agencies, and that access to support is fair and equitable. Where complexities may impact on an individual's access to housing related support, the service will encourage a dedicated multi-agency approach (e.g. via calling a multi-agency meeting to formulate an action plan).

Domestic Abuse Services

Name of Support Project and Service Provider	Minimum number of clients	Service Description
South Denbighshire Refuge Glyndwr Women's Aid	5	This is a time-limited, very high intensity direct access support project for women escaping domestic violence who as a result are either homeless or threatened with homelessness. The refuge will provide emergency accommodation for women, young people and children to allow them to escape domestic violence and receive appropriate support to meet their particular needs.
Domestic Abuse Supported Housing Project Hafan Cymru	8	This is a hybrid of time limited high intensity supported housing for people living in Denbighshire who have support needs related to domestic abuse and are either homeless or threatened with homelessness as a result. The project has two elements: <ul style="list-style-type: none"> • 5 Units of very high intensity Supported Housing for women only • 3 units of High intensity Supported Housing for women and men
North Denbighshire Refuge North Denbighshire Domestic Abuse Service	5	This is a time-limited, very high intensity direct access support project for women escaping domestic violence who as a result are either homeless or threatened with homelessness. The refuge will provide emergency accommodation for women, young people and children to allow them to escape domestic violence and receive appropriate support to meet their particular needs. Men can also be considered for two of their units.
United Against Domestic Abuse Floating Support United Against Domestic Abuse	24	This is a time-limited, medium intensity floating support project for people living in Denbighshire who have support needs related to domestic abuse and who are either homeless or threatened with homelessness as a result.

Mental Health Services

Name of Support Project and Service Provider	Minimum number of clients	Service Description
Co-occurring Mental Health & Substance Misuse (COMS) Project CAIS	15	<p>The project will support people with mental health issues that may be undiagnosed or currently undergoing assessment. They may be using substances to manage mental health symptoms, or their use of substances may be the trigger for increased symptoms of poor mental health. The project will have a particular focus on NPS and will support service users who may not recognise they have an issue and/or may not feel the need to access traditional services.</p>
ABBA Service Cymryd Rhan	10	<p>This is a time-limited, medium intensity floating support project for people who are experiencing early signs of dementia, and who could potentially experience difficulties in maintaining their independence due to memory problems, depression, psychosis or similar problems.</p>
Mental Health Floating Support Grwp Cynefin	12	<p>This is a time-limited, low intensity floating support project for people with mental health needs including those that may not have a formal diagnosis and would like support to address this. Mental Health Needs will be of varying levels and could in some cases be as a direct result of their housing situation, i.e. low mood, anxiety and depression.</p>
ACTS Floating Support Hafal	12	<p>This is a time-limited, medium intensity floating support project for people with mental health needs. Support will be provided to people who have diagnosed mental health needs and high level housing related support needs and who are accessing secondary mental health services.</p>

Four Walls Floating Support Hafal	8	This is a time-limited, medium intensity floating support project for people with mental health needs. Support will be provided to people who are not in receipt of or not eligible for secondary mental health services, but who may be in receipt of primary care for mental health needs. The project will also support people who are identified as having mental health needs through a “homeless” assessment.
Mental Health Homeless Supported Housing Hafal	8	This is a time-limited, very high intensity flexible supported housing and floating support project providing accommodation and support to homeless people with mental health needs who are not accessing mental health services. Support will be provided to people who are not in receipt of or not eligible for secondary mental health services, but who may be in receipt of primary care for mental health needs.
Mental Health Floating Support Hafan Cymru	10	This is a high intensity floating support project for vulnerable people with identified mental health needs who are resident in Denbighshire and who are homeless or at risk of becoming homeless.
Ty Mor Mental Health Floating Support & Supported Housing Ty Mor	10	This is a hybrid supported accommodation and floating support service for people of both genders who are resident in Denbighshire; have diagnosed mental health needs; have high level housing related support needs; and are accessing secondary mental health services.

Generic Services

Name of Support Project and Service Provider	Minimum number of clients	Service Description
Over 25's Floating Support Clwyd Alyn	50	This is a time-limited, medium generic floating support project for people over 25 of both genders. Service users will be people of both genders who currently live in Denbighshire and are either homeless or threatened with homelessness.
Ty Golau Denbighshire County Council & Clwyd Alyn	11	This is a multi-level support project consisting of 3 separate but linked Elements - Emergency beds, Hostel, and Housing First. This project will be delivered as a partnership between Clwyd Alyn Housing Association and Denbighshire County Council.
Generic Support Service Denbighshire County Council	13	This is a time-limited, high intensity floating support service people who are homeless or at risk of becoming homeless. Service users will be of both genders and will be living in Denbighshire. The project will remain generic in order to be responsive to changing and presenting need across Denbighshire.
Flexible Support Service NACRO	18	This is a time-limited, high intensity supported housing project for vulnerable single parents, offenders and young people who are homeless or at risk of becoming homeless. Service users will be of both genders and will be resident in Denbighshire.
Seashells Supported Housing Seashells	4	This is a time-limited, very high intensity generic supported housing project. The project will consist of 4 grouped units of temporary accommodation. Staff will be on site at all times of the day and night to ensure the safety and security of tenants.

<p>GIFT Floating Support The Wallich</p>	<p>60</p>	<p>This is a floating support project for people who have presented as homeless or potentially homeless to the Housing Solutions Team within Denbighshire Housing Services Department. The project will comprise four closely linked elements GIFT Families, GIFT Young People, GIFT Over 25's and GIFT High Need.</p>
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Young People Services

Name of Support Project and Service Provider	Minimum number of clients	Service Description
Y Dyfodol Clwyd Alyn	33	<p>Phase 1 & 2 (Crescent Court) is a time-limited, very high intensity 24 hour supported housing project for people aged 16 – 25 of both genders who currently live in Denbighshire and are either homeless or threatened with homelessness.</p> <p>Phase 3 & 4 (Outreach) is a time-limited, medium intensity outreach supported housing project for people aged 16 – 25 of both genders who currently live in Denbighshire and are either homeless or threatened with homelessness.</p>
Yr Hafod Supported Housing & Floating Support Grwp Cynefin	12	<p>This is a hybrid supported accommodation and floating support service for people of both genders aged 16-25 who are resident in Denbigh or South of the County of Denbighshire.</p>
Young People Floating Support & Supported Housing Hafan Cymru	21	<p>This is a hybrid Supported Housing and Floating Support project for vulnerable young people who are resident in Denbighshire and who are homeless or at risk of becoming homeless. The project has two elements:</p> <ul style="list-style-type: none"> • High intensity Supported Housing for vulnerable young women only aged 16-25, some of whom are pregnant or already young mothers with babies. • Medium intensity Floating Support for vulnerable young people of both genders aged 16-25, either single or part of a couple, with or without dependent children.

Denbighshire Supported Lodgings Local Solutions	18	To provide temporary supported accommodation in the form of Supported Lodgings for young people aged 16-21 and to enable young people to develop and maintain their independence and independent living skills. This project is for service users across Denbighshire and Flintshire.
Nightstop Local Solutions	4	Night Stop provides emergency accommodation for young people aged between 16 and 21. The emergency accommodation is provided by volunteer 'hosts' living in the community and can be for 2-3 nights, or for as long as 3-4 weeks.
Young People Generic Support Project The Wallich	5	This is a floating support project for vulnerable single people and couples aged under 25, with no dependent children, who are resident in Denbighshire. Support will be time limited and it is expected that individuals will move on to live independently in the community or onto another community based project with lower level support.

Substance Misuse Services

Name of Support Project and Service Provider	Minimum number of clients	Service Description
Denbighshire Drug & Alcohol Project CAIS	22	This is time limited medium intensity hybrid supported accommodation and floating support service. Service users will be of both genders and over the age of 25 who are resident in Denbighshire and have alcohol or substance misuse related support needs. Single people or couples with no dependent children can be supported.
Alcohol Misuse (OFA) Support Project CAIS	10	This is a time-limited, medium intensity generic floating support project for people over 25 who have alcohol related support needs (i.e. alcohol dependent, or consuming harmful or hazardous levels of alcohol). Service users will be people of both genders who currently live in Denbighshire and are either homeless or threatened with homelessness.
Doorstop The Wallich	14	This is a medium intensity hybrid supported accommodation and floating support service for people of both genders who are resident in Conwy and Denbighshire, who have alcohol or substance misuse related support needs. The project is for single people or couples with no dependent children aged 16 and over. Service users will be stable and/or in treatment or recently released from Prison and engaged in relapse prevention work with the Substance Misuse Service (SMS), at the time of referral to the scheme.

Learning Disabilities Services

Name of Support Project and Service Provider	Minimum number of clients	Service Description
Street Cred Cymryd Rhan	5	This is a time-limited, medium intensity floating support project for people with learning difficulties or low level learning disabilities. Support will be provided to people whether or not they are in receipt of or eligible for help from statutory social services, but will focus on those who are likely to dip in and out of statutory services at times of difficulty or crisis.
Learning Disabilities Team Denbighshire County Council	109	A long term community living service for adults with learning disabilities. The aim of the service is enable service user's to develop greater independence and live safely within their home and local community. There are currently 40 projects across Denbighshire - 3 inside projects where support is provided by Denbighshire Social Services and 37 outside projects where support is delivered by 10 local and national social care Providers.
Keyring Floating Support Keyring	18	This is a low intensity floating support project for two established networks of service users, one in Denbigh and one in Rhyl. Service users will be vulnerable adults with diagnosed learning disabilities, autistic spectrum disorder, Asperger's syndrome, acquired brain injury or other similar or related diagnosed needs.

Families with Support Needs

Name of Support Project and Service Provider	Minimum number of clients	Service Description
Child Protection Family Support Team Denbighshire County Council	59	This is a housing related floating support project for families who are receiving statutory services in the areas of child protection and children in need as well as families identified as being in crisis and in urgent need of such statutory services. In addition the service will support young people leaving the care of Denbighshire County Council where a continuing statutory duty exists.
Vulnerable Families Generic Support The Wallich	10	This is a floating support project for vulnerable single people and couples with dependent children, who are resident in Denbighshire and who are homeless or at risk of becoming homeless. Support will be time limited and it is expected that individuals will move on to live independently in the community or onto another community based project with lower level support.

Older People Services

Name of Support Project and Service Provider	Minimum number of clients	Service Description
Supported Independent Living – SIL Denbighshire County Council	320	This is time limited low intensity floating support service for vulnerable older people who will normally be over the age of 50, who currently live in Denbighshire. Service users will need support to regain or maintain their independence. Service users will be of both genders, single or part of a couple, without dependent children and be assessed as needing housing related support.

People with Refugee Status

Name of Support Project and Service Provider	Minimum number of clients	Service Description
Syrian Resettlement Programme Orientation Project British Red Cross	8	This is a 12 month fixed term project to provide support to people arriving in Denbighshire as part of the UK Government's Syrian Resettlement Programme (SRP). The project is expected to immediately form close links with, and take direction from, local and national groups coordinating the response.